

Conditions of Contract

Your Bigblue product is guaranteed for TWO YEARS from the date of purchase. To register for the second year of your guarantee, please log onto the website below. You will need to have your invoice number to hand.

www.bigbluerangecookers.co.uk

Within this period, should your product develop a problem as a result of faulty parts or workmanship, we will repair or replace it (as considered necessary by the engineer) free of charge, provided that:

- It has not been installed and used outside of the UK or Channel Islands.
- It has not been misused, neglected or damaged.
- It has not been modified, or repaired by an unauthorised engineer.
- It is not second hand.
- It has not been used commercially.

Additionally, your appliance MUST have been installed in accordance with the written instructions supplied with the appliance.

Any repaired or replacement appliances will be guaranteed on these terms for the unexpired portion of the guarantee.

The rights and benefits of this guarantee are in addition to your statutory rights, which are not otherwise affected.



What You Need To Do

You DO need to retain your invoice as proof of purchase.

You DO need to register your product in order to activate the second year of your guarantee.

Should you need any advice about your Bigblue product or would like to arrange an engineer's visit, please call the Bigblue Service and Helpline on:

01244 402 976

APPLIANCE SERIAL NUMBER

In the case of electric and gas appliances, you DO need to make a note of the product serial number prior to calling, as this will help the engineer to quickly identify any replacement parts which may be required:

Serial Number

SERIAL NUMBER LOCATION

- For range cookers, this can be found on a sliver label inside the drop down storage door.
- For cooker hoods, the serial number will be on the inside of the canopy, accessed by removing one of the grease filter covers.



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Bigblue RANGECOOKERS

Service and Helpline Information:

tel: 01244 402 976

www.bigbluerangecookers.co.uk

Guarantee Information

All Bigblue branded products

Booklet No: RC-GI

Bigblue RANGECOOKERS is a trading name of Bigblue Products Ltd.

GUARANTEE INFORMATION

ISSUE E