



## RETURNS AND EXCHANGE FORM

We want you to be happy with your purchase from us, but if for any reason you feel that you need to return the item you have purchased, please fill in the details required on this form. Please note that it is important that you do not leave anything blank as we need all of the information listed on this form to enable us to promptly deal with your return.\*

Your Name: \_\_\_\_\_ Email Address: \_\_\_\_\_ Mailing Address: \_\_\_\_\_

Order number: \_\_\_\_\_ Date of your purchase: \_\_\_\_\_

### ITEM BEING RETURNED:

Product Code	Description	Size	Requesting Exchange (v)	Requesting Store Credit (v)	Requesting Refund (v)

### ITEM BEING REQUESTED FOR EXCHANGE:

Product Code	Description	Size

### REASON FOR RETURN: (please tick)

Incorrect Size Chosen	
Change of mind	
Incorrect item shipped	
Faulty Goods (Please specify fault)	
Other – Please specify	

**CHECK LIST:** All areas completed on this form

Copy of Invoice included with this form to be returned with your goods

### PLEASE NOTE:

If the total of the goods you are ordering in exchange is greater than your original order, we will contact you via the email address you have supplied and provide you with a new order number to pay the balance owing on the exchanged goods. Goods will not be sent until full payment has been received.

If the total of the goods you are ordering in exchange are less than your original order or you are requesting a full refund, we will process the amount owing to you, less postage through via PayPal as per your original order number.

\*All goods must be returned in their original condition, with all swing tags still attached. Goods will not be accepted for exchange or refund if they have been worn, washed, soiled, smell of tobacco smoke or damaged in any way and will be returned to you at your own expense. Please refer to our full **Returns Policy**