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# R<sub>x</sub>PERFECT

Perfect Dose. Perfect Health.

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## Station User Guide



### **BENEFITS**

Station is a powerful lockable automatic pill dispenser with no monthly fees designed for at-home or institutional use. The removable Swedish designed tipper coupled with an up to 4 daily alarm 28 event automatic pill dispenser systems gives patients and caregivers the maximum feeling of peace of mind and independence. The internal tray within the lockable pill dispenser rotates at medication time with both loud auditory and visual 30 minute alarms. Turning off the alarm occurs once the patient tips the system to dispense their medication. The included tipper makes it effortless for those with arthritis and dexterity pain while the adhesive feet ensure the station is always in a consistent location. If you need to travel or be away from your central location the lockable automatic dispenser twists off from the base (tipper) allowing you to bring just the dispenser with you. With Station, studies show an average saving of \$5,400 per year in while creating a healthy, independent lifestyle for you or a loved one.

### **FEATURES**

Up to 4 daily auditory alarms synced with visual indicator  
Detachable tipper system

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28 compartment medication tray  
Long 30 minute alarm duration  
4 dosage templates  
2 keys  
Stainless steel dosing cup  
Clean Swedish design  
6 month Battery Life

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## Set-Up

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### NOTE: Initial Setup:

1. Remove the pill dispenser from the tipper base by rotating the dispenser to the left towards 11:00 o'clock (counter-clockwise) and lifting up.
2. Remove the battery door (bottom of dispenser) and insert the included 4 x AA batteries to power on your Station. Close the battery door.
3. Return unit to its upright position and unlock it with the included key (2 keys are included).
4. With your thumb press gently on the front tab then lift. Inside the dispenser you will find the medication tray, an LCD display and the electronic controls.
5. Insert the appropriate white and blue dosage template (1 to 4x daily) in the tray and load prescriptions/vitamins accordingly.  
*Note: The first dose scheduled to be dispensed after the Station is programmed is placed to the right of the lock. If you take pills three times per day, the last compartment will be left empty.*
6. You may choose to secure the tipper base on a counter or table by EITHER:
  - a. (Recommended) Using the four included restickable dots underneath the tipper base to mount on a counter or table.
  - b. (Not Recommended) Using the two holes on the back of the tipper base to screw the device to a counter or table.
7. Keep the dispenser empty, unlocked and separated from the tipper base as we are going to walk you through configuring the alarms next.

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## Dosing Options

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1. The medication tray holds 28 medication events. You may purchase additional trays if needed. In some circumstances, the tray may be filled by the local pharmacy (check with your pharmacist).
  - a. 1 medication time per day – refill tray every 28 days (4 weeks)
  - b. 2 medication times per day – refill tray every 14 days (2 weeks)
  - c. 3 medication times per day – refill tray every 9 days
  - d. 4 medication times per day – refill tray every 7 days (weekly)

## Setting the Clock and Alarm Times

(Instructions also available on the key tag and inside the Station's lid)

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### 12-Hour (am/pm) or 24-Hour Time (military time) Format

*Note: Station automatically defaults to the 24-hour time format. To switch to a 12-hour format, press buttons 2 and 3 simultaneously. The AM or PM symbol will appear on the right side of the display when the clock is in the 12-hour time format. Release the buttons when the desired time format is displayed.*

### CLOCK - Setting the Clock

1. Press and Hold button 1 for five seconds (until the symbol “:” blinks between Hours and Minutes) then release.
2. Set the correct time by pressing button 2 (Hours) and button 3 (Minutes).
3. Store clock time by Pressing Button 1 and symbol “:” stops blinking.

### ALARMS - Setting and Checking the Alarm Times

1. Press button 1 and then release. The Alarm 1 symbol will begin to blink. To set alarm time #1; press button 2 (Hours) and button 3 (Minutes). If you wish to cancel the alarm, press button 2 until --: -- is displayed, which occurs after **23:00** or **11:00** p.m.
2. After you have programmed the correct alarm time, press button 1 again to store the alarm time and to advance to the next Alarm setting.
3. The Alarm 2 symbol will blink. To set alarm time 2; use buttons 2 (Hours) and 3 (Minutes).
4. For Alarm 3 and Alarm 4: Continue as above to set.
5. End and exit by pressing button 1.

### Alarm Tone(s) – Select your Alarm Tone (or Silence)

1. Station has 3 different alarm tones and also silence (no alarm) to accommodate various hearing levels.
2. Symbols A, B and A+B on the display indicate the selected alarm tone, if it is selected with "silence", then neither A nor B appears on the display.
3. To change the alarm tone, first hold button 3 and then at the same time press and hold 1 to choose the next alarm tone. Continue to hold button 3 and press button 1 to listen to and select the different tones.

## Operating your Station

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### Filling and Securing

1. Fill the dispenser with the appropriate prescriptions and/or vitamins taking into account the number of alarms set (by reviewing the ‘Dosing Options’ section on page 2).
2. Place the pill dispenser on the tipper base with the hinge of the lid pointed towards 11 o'clock. Rotate the dispenser to the right (clockwise) towards 12 o'clock. Gently lift to ensure dispenser is secured within the tipper base.
3. If you wish, lock the dispenser at this time.

*Note: We recommend that you always keep the Station locked (two keys are included), one key for the caregiver and the second key kept as a backup. In a home setting, you may choose to hide the second key in order for it to be retrieved in an emergency.*

### **Reminder Time – How to use**

- 1.** When the Station alarms, the inside tray will turn clockwise making the dose available through the opening.
- 2.** Move the handle of the Station forward towards you to dispense into the dispensing cup. Let go of the handle and it will return to its resting position.
- 3.** Remove the stainless steel cup and take your prescription(s) and/or vitamin(s).
- 4.** Set cup back underneath the dispenser.

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## **Error Resolution**

### **Error Messages**

If any fault or malfunction should occur with your Station, an **Error 2** message should appear on the display. If you receive this message, remove the batteries; re-program the device as necessary and test (see testing below). If the fault cannot be corrected contact RxPerfect: [help@rxperfect.com](mailto:help@rxperfect.com)

### **Diagnostic Test – Testing of your Station**

*Note: Remove pill dispenser from the tipper base before performing test by rotating the dispenser to the left towards 11:00 o'clock (counter-clockwise) and lifting up.*

- 1.** To perform the diagnostic test, Press and Hold Button 1 for at least 10 Seconds. The 'CH' message should appear on the display.
- 2.** To start the test press Button 2. The unit will precede through the following system test steps.

#### **Step 1 - Display Test**

The display shows CH 1. All segments on the display will light up.

#### **Step 2 - Rotation Test**

The display shows CH 2. The motor will try to rotate the medication tray one compartment clock-wise.

#### **Step 3 - Alarm Signal Test / Dispensing Test**

The display shows CH 3 and the alarm will sound.

Turn the Dispenser upside down to test the dispensing function

The alarm should stop.

The CH 4 message will appear on the display if the Station is not turned over within 30 seconds. Perform the test again and turn over the dispenser as soon as you hear the alarm sound.

Rotational Error: If the dispenser does not rotate properly, the electric motor will stop after a few seconds and display the error message 'CH 6'.

Successful Test: After a few seconds, the e-pill Station will return to CH (standby mode indicates the test was successful). Exit test mode by pressing button 3.

### **Questions**

Contact RxPerfect at: [help@rxperfect.com](mailto:help@rxperfect.com) if you encounter any problems. We are here to help. We can be reached Monday through Friday from 9:00am-5:00pm Eastern Time.

Disclaimer: This Medication Reminder is only a supplement to any memory system that you currently use to remind yourself to take medications. The user maintains full responsibility to administer medication at the appropriate times. RxPerfect, LLC assumes no responsibility for any incidental or consequential damages, including but without limitation, damages or injuries resulting from malfunction of the product. RxPerfect, LLC's liability shall in no circumstances exceed the amounts paid by the user for the timer.

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