

FAQ

Q: Can you make the trolley go in front rather than behind?

A: No. When you lead, the patent-pending electronics system within the X9 Follow knows where you (or more accurately, the handset) is, and therefore where to go. If the trolley was in front of you, how would it know where to go next?

Q: What happens if you walk too close to a lake/bunker/edge of a bridge.

A: The X9 Follow does not have any external sensors to look for danger, so there is every chance it could get wet/sandy/damaged if used inappropriately. When you're out on the golf course, it's up to you to choose whether to steer manually using the handle, use the remote control function or the follow mode. It's a bit like using cruise control on your car. It's perfect for a highway but not so useful in a city or car park. Ultimately, you are in control of the machine.

Q: Why does the handset need to go on my back pocket or belt?

A: The X9 Follow's control system follows the handset, not the golfer. If the handset is kept in the golfer's hand or placed in a front pocket, it's motion swings back and forth. This 'back & forth' motion will cause the X9 Follow to accelerate and brake accordingly. If the handset is on a back pocket or belt, its motion will be smoother, and therefore the X9 Follow's motion will be smoother.

Q: Will the X9 Follow keep up if I run?

A: As shown in the video, the 'Active Zone' has a radius of about 5m. The X9 Follow has a top speed of approximately 6mph, so if you run faster than that you will eventually leave the 'Active Zone' and the X9 Follow will stop as it does not know where to go next.

Q: Is there an app that I can use to control the X9 Follow?

A: Because of the use of Bluetooth technology, it is possible to design a smartphone app to control the X9 Follow. However at the moment, one does not exist.

Q: Can I activate the follow mode from 50m and have the X9 Follow find me?

A: No, you can only activate the follow mode from inside the Active Zone.