

**X5 Remote**  
**Trouble Shooting Guide**

<b>Problem</b>	<b>Possible Cause</b>	<b>Explanation/Solution</b>
The X5 is not responding to button commands.	Battery not connected	Connect the battery to the electronics box.
	Safety switch is off	Turn the switch on. The Safety Switch is located on the rear cover.
	Remote battery is dead	If the red transmitter light is weak, replace the 9V battery.
	Main battery is dead	Allow the charger to complete an entire cycle.
	You may be out of range	The X5 has a range of 55 yards, but the range can also be affected by numerous other factors.
I can hear the motors working but the motor caddie is not moving	Rear wheels may be in freewheel mode	Press the black quick release button in and engage the wheel into the metal drive teeth on the drive dog.
I find it difficult to push my X5	Freewheel mode is not engaged	Use the quick release mechanism to put the rear wheels onto freewheel mode.
My X5 occasionally starts without me pressing a button	Strong interference	The X5 may sometimes react to interference, however the electronics will recognize this and quickly stop the X5.
I have lost my X5 remote control		Please contact Stewart Golf Canada to purchase a replacement.
The X5 moves in circles when pressing the forward button	One wheel engaged, one in freewheel mode	Ensure that both wheels are not in the freewheel position.
The X5 does not travel in a straight line even on level ground	Motors have become imbalanced	Follow the 'trim adjustment' instructions on page 9.