



About Leslie's: Until recently, Leslie's was located in Greenwich, Connecticut. Leslie's corporate offices are now located in New Jersey. Leslie's merchandise is exclusively distributed to the jewelry trade through Quality Gold of Ohio.

Leslie's Karat Gold Guarantee relates solely to Leslie's 10kt and 14kt gold jewelry that is owned by the consumer, which has been accidentally broken, damaged, or is defective.

Leslie's Karat Gold Guarantee is limited to merchandise that bears its trademark and has not been discontinued, and further has not been altered or engraved. Discontinued merchandise, altered merchandise, or engraved merchandise cannot be returned or exchanged under Leslie's guarantee program.

Leslie's merchandise must be returned to the Leslie's jeweler where purchased. Consumer should retain sales receipt(s) for Leslie's karat gold merchandise - proof of purchase is typically required by a jeweler to initiate replacement process on behalf of consumer.

Merchandise returned for replacement under Leslie's Karat Gold Guarantee program can only be exchanged for same product and not outright credit. If same product is not readily available, Quality Gold will select and substitute a product of similar design and value, or customer may request return of submitted piece.

Disclaimer by Arpaia Lang: The Karat Gold Guarantee is provided solely by Leslie's and Quality Gold. Arpaia Lang is not a party to the Guarantee. Arpaia Lang does not make or offer any warranty and does not make or offer any guarantee in connection with any Leslie's merchandise sold by Arpaia Lang in store or on this site. The foregoing information is provided by Arpaia Lang solely as a means to convey knowledge about the program to the consumer. However, Arpaia Lang is not responsible for any and all misstatements of fact or for any and all errors in connection with any and all statements made herein regarding Leslie's Karat Gold Guarantee. Arpaia Lang is not responsible and may not be held liable for any reliance or action consumer may or may not take in connection with Leslie's Karat Gold Guarantee or any statement made herein. In order for the guarantee to be valid as to the consumer, the jeweler's account balance must be current and active within last 9 months. Arpaia Lang owes no duty in this regard to any person, including consumer, or to any entity, and Arpaia Lang bears no obligation or liability to any party whatsoever under Leslie's Karat Gold Guarantee.