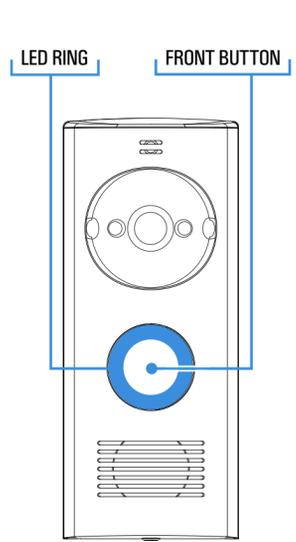
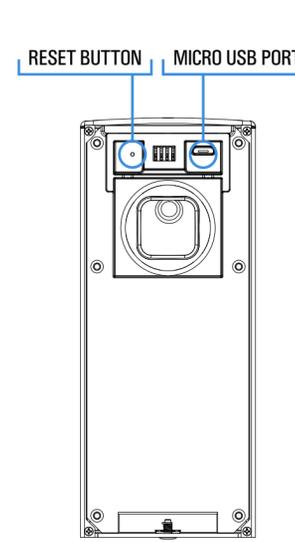


What's DoorBot doing right now?

The LED ring on the front of DoorBot indicates its condition when the button is pressed. **Normally, this light will be off prior to pressing the button.** When the button is pressed, this is what it means:

	<p>Blinking continuously - Wi-Fi Setup Mode</p> <p>If blinking occurs for more than 10 seconds with no audible chime then the DoorBot is ready to connect to your Wi-Fi network. Follow the Wi-Fi setup instructions.</p> <p>Chime, short blinking sequence - Factory Mode</p> <p>If you hear an initial chime and blinking occurs for less than 10 seconds then press the reset button located on the back left corner to send the device into Wi-Fi Setup Mode.</p> <p>Chime, long blinking sequence - Wi-Fi Network Mode</p> <p>If you hear an initial chime and blinking occurs for over 30 seconds or you have received a notification on a smartphone or tablet, then the DoorBot is connected to your Wi-Fi network. To send the DoorBot back into Wi-Fi Setup Mode press the Reset button.</p> <p>No chime, no blinking sequence - Battery Drained</p> <p>If you do not hear an initial chime and no blinking occurs charge the battery plugging the provided Micro USB cord into the Micro USB port.</p>	
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Step 2 - Connecting to the DoorBot Network

Issue: The DoorBot network (DoorBot_APxxxxx) does not appear after pressing the Front button.

Solution: Press the Reset button located on the back left corner of the DoorBot.

if the DoorBot fails to blink continuously

Charge the DoorBot for 8 hours using the provided Micro USB cord.

Issue: The DoorBot network appears in the Wi-Fi menu and connects to your device, but doesn't refresh to Step 3.

Solution:

1. Press the Reset button located on the back left corner of the DoorBot Using a small tool such as a paper clip.
2. Then close and restart your internet browser.
3. Upon opening the browser, clear the cache in your browser internet history.
4. Proceed to start the [Wi-Fi Setup](#) over again.

If the same issues persist email us at support@getdoorbot.com

Step 3A - Selecting a network to connect back to

Issue: The available networks (e.g. Your own network) do not appear on the page.

Solution:

1. Press the Reset button located on the back left corner of the DoorBot Using a small tool such as a paper clip.
2. Then close and restart your internet browser.
3. Upon opening the browser, clear the cache in your browser internet history.
4. Proceed to start the [Wi-Fi Setup](#) over again.

If the same issues persist email us at support@getdoorbot.com

Step 3B - Input network credentials

Issue: User is not directed to Step 4 after inputting network credentials.

Solution: Do not refresh the page, go into the Wi-Fi menu and select the DoorBot network again if connection was lost.

if the DoorBot network times out

1. Press the Reset button located on the back left corner of the DoorBot Using a small tool such as a paper clip.
2. Then close and restart your internet browser.
3. Upon opening the browser, clear the cache in your browser internet history.
4. Proceed to start the [Wi-Fi Setup](#) over again.

If the same issues persist email us at support@getdoorbot.com

Step 4 - User connects back to their preferred network

Issue: Device fails to connect back to the User's network.

Solution: Do not refresh the page, wait for a minute and then try to reconnect back to your preferred network.

if the device fails to connect to the network

1. Press the Reset button located on the back left corner of the DoorBot Using a small tool such as a paper clip.
2. Then close and restart your internet browser.
3. Upon opening the browser, clear the cache in your browser internet history.
4. Proceed to start the [Wi-Fi Setup](#) over again.

If the same issues persist email us at support@getdoorbot.com

Step 5 - DoorBot connects to User's preferred network

Issue: DoorBot fails to connect to the User's network.

Solution:

1. Open a new browser window, and see if the DoorBot appeared in your "My DoorBots" list.
2. If the DoorBot appeared, ring the DoorBot.
3. If you hear a chime, and the LED ring blinks continuously for 30 seconds or until connected to a device, then the DoorBot is connected to your preferred Wi-Fi network.

if the DoorBot has not appeared in the list

1. Press the Reset button located on the back left corner of the DoorBot Using a small tool such as a paper clip.
2. Then close and restart your internet browser.
3. Upon opening the browser, clear the cache in your browser internet history.
4. Proceed to start the [Wi-Fi Setup](#) over again.

If the same issues persist email us at support@getdoorbot.com