



simple ear™

hear better. be your best.



MAINTENANCE GUIDE

Maintenance Tips

With proper care, Simple Ear should provide years of use. It is important to follow the precautions below.



DO

- Store in a cool dry place when not in use.
- Clean the device daily with a soft cotton cloth.
- Clean the tube and dome with black string per instruction weekly.
- Replace the comfort ear tip after three months.
- Replace the tube after six months.
- Keep away from pets and small children.



DON'T

- Sleep while wearing your Simple Ear
- Get water on or in the device (swimming, showering, exercising, ... etc).
- Use liquids (or solvents) when cleaning Simple Ear including domes and tips.
- Expose your Simple Ear to heat sources like toasters, ovens, or car dashboard.
- Apply hairspray, perfume or lotions while wearing your Simple Ear device.

Limited Warranty & Repairs

Simple Ear will provide repair or replacement free of charge for one year from the date of purchase on device failures or manufacturer failures. Exempt from warranty are limited life components subject to normal wear and tear such as tubes, eartips, batteries and other accessories. Any unauthorized repair will void warranty. This warranty is void when damage incurred is beyond Simple Ear control (i.e., exposure to water or heat, stepped on or crushed, dog bite damage, etc.). Excessive wax related repairs are not due to manufacturing defects and may be considered out of warranty due to customer neglect.

With proper care your device should provide years of use. We won't leave you hanging though, should your device break after your one year warranty period. You can mail us your device and we will clean, and repair your device and give you a new one year warranty. See our website, www.SimpleEar.com for cost and details to repair your device.

Simple Ear Classification

Simple Ear™ is classified as a personal sound amplification product (PSAP). PSAPs are intended to amplify environmental sound for non-hearing impaired consumers. They are not intended to compensate for hearing impairment. Examples of situations in which PSAPs typically are used include watching TV, social gatherings with family and friends, listening to lectures with a distant speaker, and listening to soft sounds that would be difficult to hear (e.g. performances).

Troubleshooting

The sound is noisy / distorted / static

- Make sure the device has a good battery.

Simple Ear Behind The Ear Models

- Make sure the tube / eartip is clean.
- Make sure the sound inlet and microphone are clean.

Simple Ear In The Ear Models

- Change to louder memory setting and check/change wax filter.

No sound coming from your Simple Ear

- Make sure the device is turned on. Close the battery door fully with battery installed
- Make sure the device has a good battery.

Simple Ear Behind The Ear Models

- Make sure the tube / eartip is clean.
- Make sure the sound inlet and microphone are clean.

Simple Ear In The Ear Models

- Change to louder memory setting and check/change wax filter.

Simple Ear is producing feedback or whistling.

- Make sure the eartip is secure and did not slip out from your ear canal.
- Make sure the tube is secured onto the device

Sound from Simple Ear is too soft

Simple Ear Behind The Ear Models

- Push the memory button to change the program mode and then turn up the volume.

Basic device: turn the volume control clockwise to turn up the volume

Advanced device: push and release the upper half of the rocker switch repeatedly until the volume is loud enough.

- Make sure the eartip is secure and did not slip out from your ear canal.
- Make sure the tube is secured onto the device and that the eartip is firmly in place
- Make sure the tube and eartip are clean

Simple Ear In The Ear Models

- Change to louder memory setting and check/change wax filter.
- Make sure the device is secure and properly seated in your ear.

visit us online at www.simpleear.com

General Warnings

If you have or think you may have any one of the following symptoms, do not use this product until you have consulted a physician:

- History of excessive wax build-up
- Pain or discomfort in the ear
- Fluid or drainage from the ear within the past 90 days
- Ear canal blockage, a lasting ear infection, or a plugged up fullness feeling
- Visible deformity of the ear
- Sudden, rapidly progressing, or fluctuating hearing loss within past 90 days
- Chronic difficulty hearing
- Ringing in only one ear
- Hearing loss only in one ear that has worsened in the past 90 days
- Spells of acute or chronic dizziness

Keep all parts of the Simple Ear device away from children and toddlers and those under 3 years old. These components contain small parts that may present a choking hazard. This product is not intended for use by minors under the age of 18.



ATTENTION

DO YOU NEED ADDITIONAL HELP?

Please do not return this product to the store.

If you need installation assistance, replacement parts,
or have questions regarding our warranty,
please contact us at:

www.simpleear.com

Simple Ear
5021 Vernon Avenue, #169
Minneapolis, MN 55436

Simple Ear is trademarked
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