





Windering how to get the best results from a designer? According to Williams, it comes down to three key factors: research, preparation, and trust.

Before hiring a designer, be sure to research his or her experience and reputation. Fecus on finding somecon whose aesthetic resembles what you'd like in your home. To your homework, says Williams, "librer must be a good it between their and designer." Once you've chosen your designer, be prepared to

communicate what you're looking for in your space. "From a client's perspective, it's extremely important to express yourself in regard to what you want," his easys. "Do you wart a cozy, family house?" A severe, modern house?" Collect magazine teur-outs, fabric swatches, and coler samples to help you articolate your expectations.

Trust your designer. I find that sometimes clients feel that if they're not presented with a thousand different ideas, they're not getting their mency's went', says Williams. I'n reality, if someone is really passionate about their work, often their list ideas are their best. You must have trust and contidence in the designer you've chosen."









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Thinking about setting up your own design busi-ness? Take Williams' advice on what to do first: Remember, it's a business.

"The business side is as important as the creative side," says Williams, "There have been many talented decorators, with great eyes for design, who have did not deal with the business for business, find a friend who can handle it for you. "You're either a business person or you're not, and you have to acknowledge that in yourself right away." says Williams.

Consider working for some-

one else before starting your own business, "Nowadays, everyone wants to start a firm at 25, and no one is learning saxs Williams. "Even if you work learn bookkeeping, purchase orders, worksheets, all the intricacies of the design business. It allows for a lot fewer mistakes. when it comes time to open your own doors,"





The most valuable lesson Williams has learned in her career? Always maintain a good relationship with your suppliers, 'We are only as good as the sources we use," says Williams, "Treat your suppliers as nicely, respectfully, and fairly as you treat your clients. If something goes wrong, they'll go the extra mile to be there for you."

## Your design business is off and running; here's Williams' advice for turning a profit.

Determine the budget at the beginning of a project, and be completely up front about all costs. "The clients are much more confiwithin their budget," says Williams, "The project will start off on a much better footing."

Never be naïve and assume the client will like something and therefore pay for it. It's essential to get signed estimates and guaranteed financial commitments, "There are clients I've worked with for years. and I still will never order anything for them without a signed estimate," says Williams.



