

# The Outdoor Patio Store Limited Warranty

## Terms and Conditions

This is a legal contract (referred to hereinafter as the “Plan”). By purchasing it, you understand that it is such a contract and acknowledge that you have had the opportunity to read the terms and conditions set forth herein.

**Obligor:** The company obligated under the Plan is The Outdoor Patio Store, whose address is P.O. Box 663, Danville IN 46122, telephone 1-866-764-0330.

**Instructions:** You must keep this Plan and your Packing Slip for this product, as you will be required to produce them to obtain service. This Plan, including the terms, conditions, limitations, exceptions and exclusions, including your Packing Slip, constitutes the entire agreement between the parties identified herein.

**To obtain service:** Call TOPS, Monday – Friday 9:00am – 5:00pm at 1-866-764-0330 or email the Warranty Department at [warranty@theoutdoorpatiostore.com](mailto:warranty@theoutdoorpatiostore.com) for instructions on obtaining a replacement. You will be instructed to ship your product along with your Packing Slip to our office for replacement at your cost. You must contact The Outdoor Patio Store prior to receiving a replacement.

**What is covered:** This Plan provides for the replacement of your covered product with a new one or one with similar features. In the event neither one of these options is available, we will at our discretion, reimburse you in an amount equal to the original purchase price of your covered product. Up to two (2) replacements will be covered under this Plan within the Terms of Coverage.

**Terms of Coverage:** Your term begins on your date of purchase and continues for one (1) year as indicated on your receipt.

**Limit of Liability:** For any single claim, the limit of liability under the Plan is the lesser of the cost of (1) replacement of the product with a new product or (2) reimbursement in an amount equal to the original purchase price of the product. The total liability under this Plan is the original purchase price you paid for the product; in the event that we replace the product with another equal to the current market value of the product, we shall have satisfied all obligations owed under the Plan.

**Please fill out and keep this contract and your packing slip for your records:**

Contract Holder Name:

\_\_\_\_\_

Street Address:

\_\_\_\_\_

City \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Purchase Date: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Covered Product Description:

\_\_\_\_\_

Product Number:

\_\_\_\_\_

Product Purchase Price:

\_\_\_\_\_

Plan Price:

\_\_\_\_\_

Customer Number:

\_\_\_\_\_

Administered by: The Outdoor Patio Store  
P.O. Box 663, Danville IN 46122