

RAINBOW SANDALS AUSTRALIA REPLACEMENT/REFUND/EXCHANGE FORM



If you are returning your new sandals for a refund or exchange, kindly read the policies stated below before filling out this form and sending it in with your sandals.

Replacement/Refund Policy

Rainbow Sandals Australia will honor the Rainbow Guarantee and will replace or refund any defective product. Kindly read the Guarantee terms carefully at <http://australia.rainbowsandals.com/pages/guarantee> before you proceed.

Exchange Policy

As long as the sandals have not been worn and are in re-sellable condition, an exchange may be made if the sandals are returned within 30 days of your purchase. Please include A\$10 for return shipping of the product and re-stocking fees. For payment options, email us at rainbowsandals-au@trinpac.com

Please note: If you received an incorrect shipment, we sincerely apologize and will reimburse your return shipping cost. In order for us to process your reimbursement, please enclose your shipping receipt when you mail your sandals to us. You will receive up to A\$10 for domestic and A\$15 for international shipping.

Name : _____

Email : _____ Mobile Number : _____

Address : _____ Postal Code : _____

Country : _____

Packing Slip #: _____

Reason for Replacement/Refund/Exchange Request

Defective Product Incorrect Shipment Exchange for Different Model/Size/Color

REPLACEMENT/REFUND

If replacement/refund is due to a product defect, please describe the problem.

Please indicate what you would like us to do: Issue a refund Replace my sandals

EXCHANGE

To make an exchange, please provide the following information for the requested sandals.

Men's Women's Model : _____

Size : _____ Color : _____

Please send all replacements/returns/exchanges to the following address:

Rainbow Sandals Australia

PO Box 11246

FRANKSTON

VIC 3199

Australia