

HOW TO MAKE A RETURN

Fill out the form below and follow the below instructions to make a return. If you have any queries, please feel free to email us at sales@banjoandmatilda.com or call us on (02) 8096 2665

NAME: ORDER NUMBER:

DATE:

DETAIL ITEMS FOR RETURN:

QTY	STYLE NAME	COLOUR	SIZE	REASON CODE	EXCHANGE (✓)	CREDIT (✓)	REFUND (✓)

EXCHANGE NEEDED? SPECIFY HERE

1. TOO SMALL	4. TOO SHORT	7. UNWANTED GIFT
2. TOO BIG	5. DOESN'T SUIT	8. QUALITY
3. TOO LONG	6. NOT AS EXPECTED	9. FAULTY

OUR POLICY:

- Returns and exchanges are free for domestic orders of full priced items only.
- Sale items cannot be returned.
- International orders can be returned at the expense of the customer.
- We require you to contact us within 7 days of receiving your order to qualify for a return.

WHAT TO DO:

- Email sales@banjoandmatilda.com within 7 days of receiving your order and we will email you a pre-paid mailing label with tracking.
- Stick this to your parcel (or other mailing satchel) and post it with your item/s to the below address:

RETURN ADDRESS: 76 WILLIAM ST PADDINGTON, NSW 2021 AUS