

## Installation Terms and Conditions

Martins of Hawkhurst offer the following installation services to selected regions of the country.

Installation is available in the following areas:

- TBC
- TBC

### Integrated Appliances

Integrated and Built-in appliance - **£100.00**

Available on integrated and built-in appliances dishwashers, fridges, freezers, fridge freezers, washing machines, washer dryers and tumble dryers, ovens and hobs (**electric only**).

Please note that this service is only available when replacing an existing integrated or built-in appliance and we only install to existing connections.

As part of this service, we will:

- Unpack your new product, remove and dispose of the packaging (Re-cycle)
- Remove the plinths and panel door of your old appliance
- Connect the new appliance to existing pipe work or electric supply
- Do any basic carpentry work required (e.g. drilling holes, cutting work top for a bigger hob)
- Level and fit neatly in the space
- Fit the existing panel door to the new appliance
- Remove the old appliance for re-cycling

Before ordering installation, you should ensure that:

- The existing panel door is in a suitable condition to be re-fitted.
- Your appliance will fit into the existing housing
- There is easy access to the existing pipe work
- Your stop valves are working correctly (For connection of any wet appliance)
- There is sufficient access for ventilation tubes (tumble dryers)

What we do not do:

- Make any alterations to existing plumbing or electrical connections.
- Connect the appliance if it puts the fitter or customer at risk.
- Connect the appliance if it does not meet safety guidelines
- Install cooker hoods.

### Freestanding Appliances

Washer, Washer/Dryer and Dishwashers - **£40.00**

Available on all, washing machines, washer dryers and dishwashers.

Please note that this service is only available when replacing an existing appliance.

As part of this service, we will:

- Disconnect and remove the old appliance for re-cycling
- Unpack your new product, remove and dispose of the packaging (Re-cycle)
- Connect the new appliance to existing pipe work or electric supply
- Level and fit neatly in the space

Before ordering installation, you should ensure that:

- Your appliance will fit into the existing space
- There is easy access to the existing pipe work
- Your stop valves are working correctly (For connection of any wet appliance)

What we do not do:

- Make any alterations to existing plumbing or electrical connections.
- Connect the appliance if it puts the fitter or customer at risk.
- Plumb two waste pipes into one waste connection
- Connect the appliance if it does not meet safety guidelines

#### **Failed Connections and installation**

If a connection or installation fails because the customer did not inform of us of any reason why it may not be successful or because the customer did not comply with the reasons above we reserve the right to make a failed connection and installation charge of half the amount of the original connection charge. This applies on a per appliance basis.