KOBLE™

PRODUCT RETURN or EXCHANGE

Please look closely at your shipment once you recieve it to ensure that you are completely satisfied with your items before using them or removing the tags. Once an item has been used or the tag is removed, it can no longer be returned or exchanged. If you receive an item that has been damaged during shipping, please notify us immediately at connect@mykoble.com or Phone/fax: +1 (646)475-2221(Monday-Friday 8AM-5PM Eastern Standard Time).

Please follow these 3 steps:

fill out:

Order #
Your Name
Your email   Your phone
Credit Card # (for exchange shipping &/or cost difference)
Expiration Date
Name on Card
Billing Address

CHECK ONE: RETURN FOR REFUND   EXCHANGE

RETURN ITEM COLOR	REASON FOR RETURN OR EXCHANGE	REQUESTED COLOR

read & sign:

RETURN POLICY: If you receive your product and are dissatisfied for any reason, you may return your purchase for an exchange or a refund of the price you paid within 10 days from receipt of shipment. The product must be in unused, perfect condition, with all tags and labels attached. Koble cannot accept returns/exchanges on personalized items unless it is due to our error. This form and a copy of the original receipt must be included with your return. Shipping charges are paid by the customer and are not refundable, unless the reason for the exchange or return is due to an error by Koble (e.g. wrong item/color). Items that were purchased on sale cannot be returned or exchanged. Koble will only return/exchange items purchased through www.mykoble.com. Please allow 4-6 weeks for your return or exchange.

X   DATE

mail to:

**Koble Returns
30 W. 63 St.
Suite 21K
NYC, NY 10023**

We strongly recommend that you ship via UPS, FedEX, or insured USPS so you can track and insure your package. Returned packages must be shipped back Prepaid. We do not accept COD's or third party billing for returned merchandise. We cannot be responsible for returns that are lost or damaged during return shipping.

for office use only

Form#	Rcvd:	Sent:	Tracking: