

Terms of Service

Product Quality and Customer Service are the priorities of Old B Dolls. Merchandise offered on our website may have limited quantities, or may only be available for a limited duration. Discontinued products will be removed from the site ASAP, and are NOT GUARANTEED to be available. However, advertised products show in-stock quantities, and may allow orders/purchases to continue after status is SOLD-OUT. Production is constant at Old B Dolls and ***Pattikins*** Kit orders are shipped "hot off the press" on a first-in/first-out method within 2 weeks of order. Most orders are sent by U.S.P.S. Priority Mail (2 - 3 business days), and customers are notified via email of shipment date. If no email address has been provided, Old B Dolls does NOT guarantee phone notification, although customers are always welcome to contact us with questions on order status. Non-kit orders, such as "Fabrics" or "Ribbon" may mail out using Standard First-Class U.S.P.S., and will be sent out within 3(three) days. If an item is backordered, Old B Dolls will notify customer and send out remaining order items per instructions provided.

Old B Dolls accepts PayPal payments, Credit Card payments and encourages "Pay by Check" method. For orders that are less than \$100.00, please use the "Pay by Check" option.

Please NOTE** The Online Credit Card option will be delayed for a short period of time. To use your Credit Card, simply contact us by phone or provide a phone number and we will call you back with order total.

Other purchase terms, such as "Layaway" and "Promotional" may be available for some items.

Please contact Old B Dolls directly for Shipping, Payment or Merchandise/Products that suit your specific needs.

Old B Dolls (member of UFDC - United Federation of Doll Clubs)
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