

AVODROC

1. Print this form.
2. Fill in all your information below and sign the included waiver.
3. Mail in the completed form and waiver along with your device.

If you have any questions or need assistance please call 972.275.9330

AVODROC
5435 North Garland Ave. Suite 140
Garland, TX 75040

Name: _____

Return Shipping Address: _____

City: _____ St: _____ Zip: _____

Phone Number: _____

Alternative Phone Number: _____

Phone Make: _____ Phone Model: _____

Describe your problem below:

Shipping

Avodroc requires all customers to use tracking confirmation when shipping their device to us. We are not responsible for any damage(s) done to your device before we receive it (this includes while it is in the process of delivery). Insurance is optional, but highly recommended. Customers are responsible for all shipping charges and fees.

Repair Guarantee

Avodroc parts, repairs and customizations are guaranteed for 30 days under our warranty. Our warranty does not cover any water damage, self-caused damage, third-party repairs/any additional work not performed by us, or ANY tampering with repair(s) or customizations.

AVODROC,

I authorize AVODROC technician(s) to perform work on my phone. I understand that AVODROC have been trained to perform phone hardware and software work, but AVODROC is not an authorized service dealer. Further, I agree to release, indemnify, and hold harmless AVODROC from liability for any claims or damages of any kind or description that may arise from any work performed on my phone, unless it is caused by severe negligence of AVODROC or its agents. I understand that AVODROC is not responsible for any data loss, which may occur as a result of work done on my phone.

I understand that services rendered by AVODROC may void manufacturer warranties for this phone AVODROC does not assume any liability or warranty in the event that the manufacturer warranties are voided. I expressly waive all claims against AVODROC or any damages to this phone or data that are incidental to the Service rendered by AVODROC. The liability of AVODROC is strictly limited to those damages to this computer system or data that are due to negligence on the part of AVODROC while service is being rendered. Any warranty expressed or implied AVODROC only covers parts and labor provided.

PRINTED NAME: _____

SIGNATURE: _____ DATE: _____

HOW DID YOU HEAR ABOUT US?

Google Yahoo Facebook Instagram Twitter Friend Other (specify below)

OFFICE USE ONLY

Received by: _____

Customer # _____

Date: _____