



Instruction Manual

aSwing

Thank you for choosing Audicus!

We are very proud of our devices and hope you enjoy this great piece of digital technology.

In order to benefit the most from your Audicus hearing aid, please read these instructions carefully. This manual contains important information about the specifications, functionalities, use and maintenance of the **aSwing**.

If you have any questions, feel free to contact us at **855 283 4287** or **contact@audicus.com**



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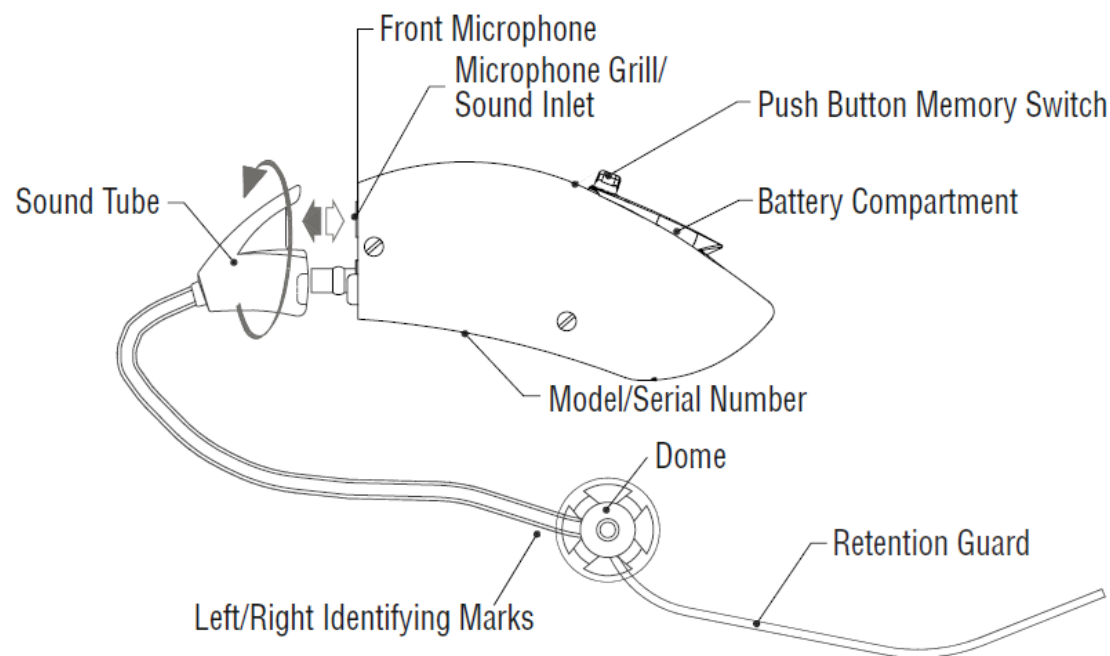
Introduction

The aSwing is a state of the art **digital** hearing aid. Compared to older analog devices, it has:

- More granular sound amplification
- Better feedback and noise reduction
- Improved speech recognition
- Smaller, slicker and more comfortable design

The aSwing provides customization through four volume/memory settings.

The “open fit” model allows for a less occluded feeling, more air ventilation and is virtually invisible, thus making it comfortable to wear over longer periods.



Quick Start

These basic steps will get more experienced users started.

We recommend you to read the rest of the manual to fully familiarize yourself with the device.

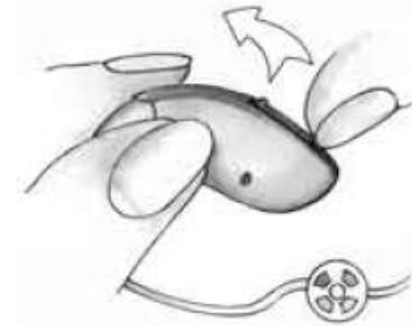
1. Open the battery compartment box
2. Insert a **size 10** zinc air battery and fully close the compartment
3. Place the hearing aid behind the ear
4. Insert the ear-dome into the ear canal
5. Press the program button to choose an adequate volume setting
6. To turn “Off” the device and reduce battery consumption, open the battery door
7. Always store the device in its case, in a clean/dry environment and away from children

To benefit the most from your new hearing aids, wear them regularly and allow yourself a few weeks to fully adjust to them

Batteries

Removing a Battery

The battery compartment is at the back of the device, as indicated. Gently press the tab on the battery door until it snaps open. Remove the battery.



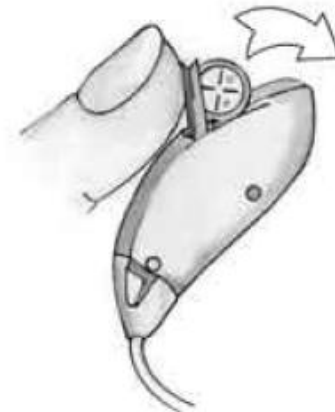
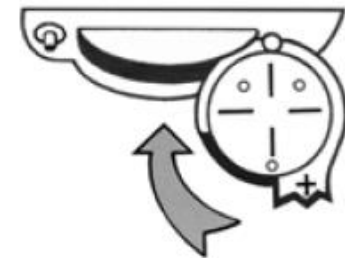
Inserting a Battery

The aSwing uses **size 10** zinc air batteries.

Take off the sticker from a new battery. Place it into the battery compartment, with the “+” sign facing up. The “+” sign on the battery should match the “+” sign edged into the battery door.

Close the battery compartment completely. Your device should now be switched **ON**.

When opening and closing the battery door you should never have to exert force.



Batteries

Battery Use

When you are not using your device (e.g. when you go to sleep) we recommend opening the battery compartment completely to preserve battery power.

Low Battery Warning

When your battery runs low, the device will start emitting 3 double-beeps, after which normal operation continues. This warning sequence continues every 10 minutes until the battery is exhausted. Replace the old battery as indicated.

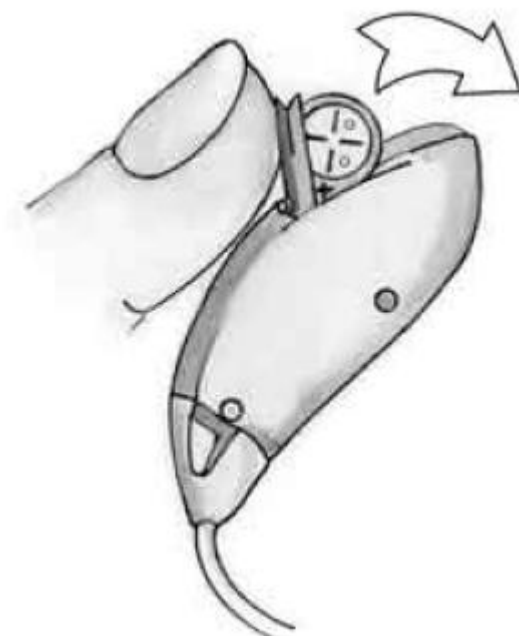
Battery Safety

- Properly dispose of old batteries
- Keep batteries away from sources of high temperature
- Keep batteries away from children and pets
- Do not carry batteries loose in your pocket or purse
- Do not try to recharge batteries which are not designated as rechargeable
- Do not place batteries in your mouth. If swallowed, consult a physician at once

Switching your Device On / Off

The aSwing is switched “On” or “Off” through its battery compartment. When the battery door is closed, the device is switched “On”. If you want to turn the device “Off”, gently open the battery door until it snaps partly open.

When the device is not in use, we recommend opening the battery compartment completely in order to preserve battery power.

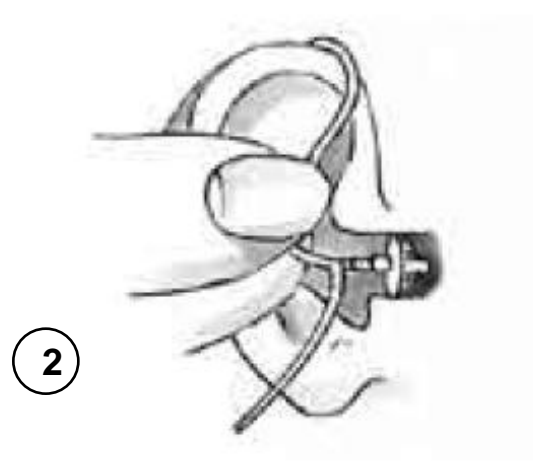


Placement in the Ear

The aSwing can be inserted in 3 easy steps:

1. Place the device over the top of your ear, so that the hard casing is behind your ear and the tubing is in front
2. Push the dome into your ear until it sits comfortably and the tube lies flat against the side of your head. The dome should be just inside the ear canal. You should not see it if placed correctly
3. Place the retention guard of the sound tube into the bowl of your auricle

To remove your hearing aid, hold the tube and pull it outward



Placement in the Ear

Considerations

Handle your hearing aid with care when placing it in your ear. If it does not feel natural, do not attempt to alter the shape of the tubing or casing. If you feel physical discomfort with your hearing aid or experience irritations, contact a hearing professional.

Tubings and Domes

There might be occasions when you will have to replace the tubing and ear-domes of your hearing aid. This might occur when you require a different-sized end piece or simply when the tubing wears down over the life of the device. You can request these replacement tubings and eardomes from Audicus.

Place a new eardome on the new tubing by pressing it over the rigged end portion of the tube. Make sure that the eardome is securely fastened onto the tube. Remove the old tube from your hearing aid by pulling it out with a twisting motion and simply push the new tubing on to it.

Memory Programs

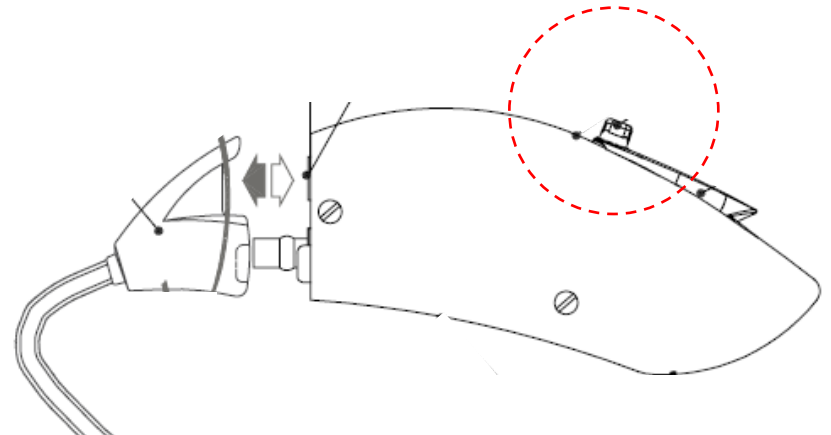
The Audicus comes with 4 memory programs that can be selected by pressing the memory button on the back of the hearing aid.

Programs 1 to 4 are there to adapt you to different environments and thus reflect various volume levels. The Programs are best used in the following situations:

- Program 1: Basic amplification (for everyday use)
- Program 2: Restaurant / Party
- Program 3: Television
- Program 4: Noisy environment

When a memory is selected, a characteristic beeping sound is emitted. For example, when Memory 1 is selected, one beep will sound. When Memory 2 is selected, two beeps will sound.

The memory programs are activated in sequence. I.e. from 1 to 2, then from 2 to 3, from 3 to 4 and finally from 4 back to 1.



Cleaning

An accumulation of earwax on the eardome and tubing is the main reason why the perceived sound quality of your hearing aid might deteriorate. We thus recommend cleaning the eardome and tubing regularly.

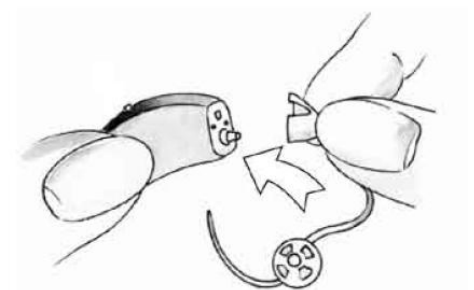
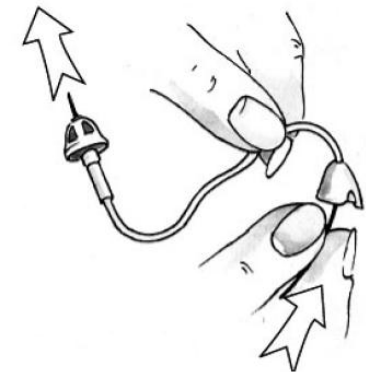
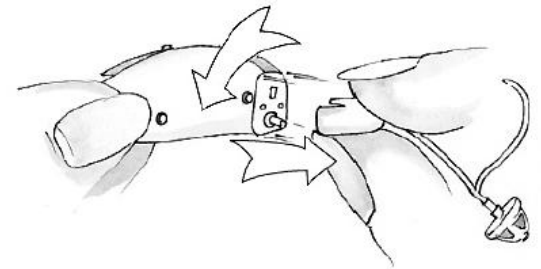
Remove the sound tube from the hearing aid by gently twisting the tube 90° and pulling it off the main aid, as illustrated.

Clean the tube and dome on the outside with a dry cloth and then use the black rod to extract debris out of the sound tube.

The cleaning rod should be inserted where the thin tube attaches to the device and pushed all the way through the thin tube and out through the dome.

To reattach the sound tube, simply align it with the connecting end of the hearing aid and push the sound tube straight onto the hearing aid body. There is no need to rotate the sound tube when re-attaching.

Keep the device dry at all times. Do not submerge the tubing, eardome or instrument in water, as it can cause damage..



Maintenance and Use

Your aSwing is a very durable device, if handled with care. Therefore, be particularly careful in the following every-day circumstances:

Moisture

Moisture is one of the main causes of hearing aid failure; protect your device from moisture at all times.

- Never wear your hearing aid in the shower, bath, sauna or while swimming
- Always keep the device protected when out in the rain
- If the device becomes wet, remove the battery and ensure the device is dry before using it again
- Never subject your device to hairspray, perfume, gel, cream or other cosmetic/medical products
- In areas of high humidity, periodically remove the device and put it in a warm place to dry out

Temperature

Keep your hearing aids away from sources of high temperature at all times.

- Keep it away from fires, stoves, heating systems, boilers or other heating sources
- Do not wear your hearing aids when using a hair dryer
- Do not leave your hearing exposed to direct sunlight for an extended period of time

Maintenance and Use

Storage

- Always remove the battery from the device when not in use for extended periods
- Always store your hearing device in its case, in a clean and dry environment
- Keep your hearing aids from children and pets
- Consider a dehumidifier for most effective storage (see www.audicus.com for that)

Other

- Do not allow others to use your instrument
- Do not wear a hearing aid when conducting an X-ray or MRI scan
- Handle the device over a flat surface, such as a table, to avoid dropping it
- Do not alter or attempt any repairs on the device, as it might void the warranty

Trouble Shooting

While we are always here to help, you might be able to resolve the majority of issues very quickly yourself. If these guidelines do not resolve the problem, call us at **855 283 4287**.

Issue	Possible Cause	Action
No sound	<ul style="list-style-type: none"> • Is the device switched on? • Is there a battery in the hearing aid? • Did the battery wear out? • Is the tubing or eardome blocked? • Do you have excessive ear wax? 	<ul style="list-style-type: none"> → Switch it on by closing the battery door → Insert a new battery → Replace the old battery with a new one → Clean the tubing and eardome → See a physician
The sound is distorted or weak	<ul style="list-style-type: none"> • Did the battery wear out? • Did your hearing aid get moist? • Is the tubing or eardome blocked? • Are you using the right volume setting? • Do you have excessive ear wax? 	<ul style="list-style-type: none"> → Insert a new battery → Dry your hearing aids → Clean the tubing and eardome → Change to programs 2 to 4 → See a physician

Trouble Shooting

Issue	Possible Cause	Action
There is a lot of “whistling” or feedback	<ul style="list-style-type: none"> • Is the eardome and tubing inserted correctly? • Is the volume too loud? • Are you holding your hand or a foreign object too close to the hearing aid? • Does it occur when using the telephone? • Do you have excessive ear wax? 	<ul style="list-style-type: none"> → Insert it correctly, so it sits snug → Tone down the volume → Create some space between the hearing aid and the object → Position the telephone near, but not directly on the hearing instrument → See a physician
Battery runs out quickly	<ul style="list-style-type: none"> • Did you leave your hearing aid switched on during the night? 	<ul style="list-style-type: none"> → Switch your hearing aid off by opening the battery door

Returns and Warranty

The Audicus 100% Happiness Guarantee

If for any reason you are not satisfied with your Audicus hearing aid, you may return it within 45 days after purchase for a full refund of the original purchase price.

Note that we will not be able to maintain this guarantee, if the device has been modified, tampered with, damaged or repaired by the user.

Please see the returns instructions on the Audicus website.

Manufacturer Warranty

All our hearing aids come with a full 12 months manufacturer guarantee that covers manufacturing defects. The guarantee will not be valid if the devices have been modified or damaged by the user, or if the serial number has been altered, or if repairs have been made without the consent and knowledge of Audicus.

If your device stops functioning correctly and you believe you have a guarantee case, please download and print the return instructions on **www.audicus.com**.

Loss, Damage and Repairs

If you lose or damage your hearing aids within the first 6 months, contact us for a discount on your next pair. Also, feel free to contact us if you think you require repairs on your device.

Medical Information

Audicus' hearing aids are intended for healthy adults with a standard mild to moderate hearing loss.

This product is not intended for anyone under 18 years of age.

Note that hearing loss can be a sign of a more serious medical condition and if you have not already done so, you should consult a licensed physician (preferably an ear specialist). If you experience any of the following symptoms, we strongly recommend contacting a physician:

- Excessive wax buildup, or a history of excessive wax buildup
- Visible congenital or traumatic deformity of the ear
- Fluid, blood or drainage from the ear within the past 90 days
- Sudden, rapidly progressing, or fluctuating hearing loss
- Spells of acute or chronic dizziness
- Hearing loss only on one side that worsened in the past 90 days
- Ear canal blockage, a lasting ear infection or a plugged up fullness feeling
- Pain or discomfort in the ear, including skin irritations
- Ringing in one or both ears within last 90 days

Note that a hearing aid is an assistive device. It will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. In most cases, infrequent use of a hearing aid does not permit a user to attain full benefit from it.

Also, keep in mind that a hearing aid is only a part of hearing habilitation and may need to be supplemented by auditory training and instruction in lip reading.

Information for Prospective Users

Information for U.S. users from the Federal Drug Administration, Department of Health, Education, and Welfare, Rules and Regulations for Medical Devices part 801- Hearing Aid Devices, Professional and Patient Labeling and Conditions for Sale:

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists.

The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that your hearing loss has been medically evaluated and you may be considered a candidate for a hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

This product is manufactured for Audicus by Audina.

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