



Instruction Manual

aSamba

Thank you for choosing Audicus!

We are very proud of our devices and hope you enjoy your high-tech hearing aid.

In order to benefit the most from your Audicus hearing aid, please read these instructions carefully. This manual contains important information about the **aSamba**.

If you have any questions, feel free to contact us at **888 979 6918** or **contact@audicus.com**



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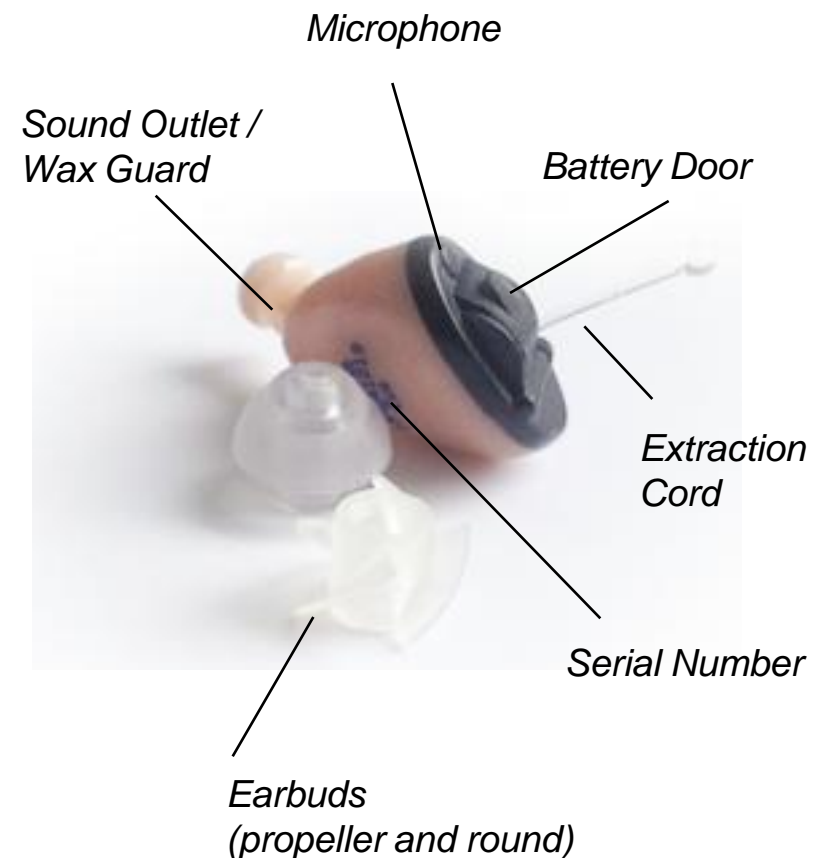
Introduction

The aSamba is a state of the art **digital** hearing aid. Compared to older analog devices, it has:

- Granular sound resolution and amplification
- Advanced feedback and noise reduction
- Improved speech recognition
- Totally Invisible hearing aid design
- Comfortable and variable fit
- Full volume/program control with Ear Tap

The aSamba is customized with multiple memory settings for various listening environments.

It is practically invisible in normal use, fitting deep into the ear canal to provide excellent sound quality, while comfortable to wear over long periods.



Quick Start

These basic steps will get more experienced users started.
We recommend you to read the rest of the manual to fully familiarize yourself with the device.

1. Open the battery compartment door
2. Insert a **size 10** battery and fully close the compartment. The device should now be switched on.
3. Slide the hearing aid into your ear, with the retention cord being on the lower half of the hearing aid
4. Tap your ear if you wish to change volume/program settings
5. To turn “Off” the device and reduce battery consumption, open the battery door
6. Always store the device in its case, in a clean/dry environment and away from children

To benefit the most from your new hearing aids, wear them regularly and allow yourself a few weeks to fully adjust to them

Batteries

Removing a Battery

To access the battery, simply insert a fingernail under the tab on the battery tray and open it gently. Remove the old battery. Do not force the battery door.

Inserting a Battery

The aSamba uses **size 10** zinc batteries.

Take off the sticker from the new battery. Place it into the battery compartment, with the “+” sign facing up. The “+” sign on the battery should match the “+” sign edged into the battery door.

Close the battery compartment completely. Your device should now be switched **ON**.



Batteries

Battery Use

When you are not using your device (e.g. when you go to sleep) we recommend opening the battery compartment completely to preserve battery power. Leaking batteries damage the system. Please remove batteries when the hearing systems are not in use for a prolonged period of time.

Low Battery Warning

When your battery runs low, the device will emit multiple continuous beeps.

Battery Safety

- Batteries contain harmful substances that pollute the environment:
 - Do not dispose of batteries in household trash
 - Dispose of batteries according to federal and local regulations
- Never attempt to recharge batteries that are not designed for that purpose
- Keep batteries away from sources of high temperature
- Keep batteries away from children and pets
- Do not carry batteries loose in your pocket or purse
- Do not place batteries in your mouth. If swallowed, consult a physician immediately

On/Off and Volume

Switching your Device On / Off

The aSamba is switched “On” or “Off” through its battery door. When the battery door is closed, the device is switched “On”. If you want to turn the device “Off”, gently open the battery door.

Selecting a Volume/Program

With a simple tap to your ear, SoftTouch technology allows you to change memories for up to four different listening environments.

- Program 1: Basic amplification (for everyday use)
- Program 2: Restaurant / Party
- Program 3: Television
- Program 4: Noisy environment

When a memory is selected, a beeping sound is emitted. For example, when Memory 1 is selected, one beep will sound. When Memory 2 is selected, two beeps will sound.



Placement in the Ear

Inserting the device

Place the aSamba between your thumb and index finger and position the canal tip of the hearing aid into your ear canal.

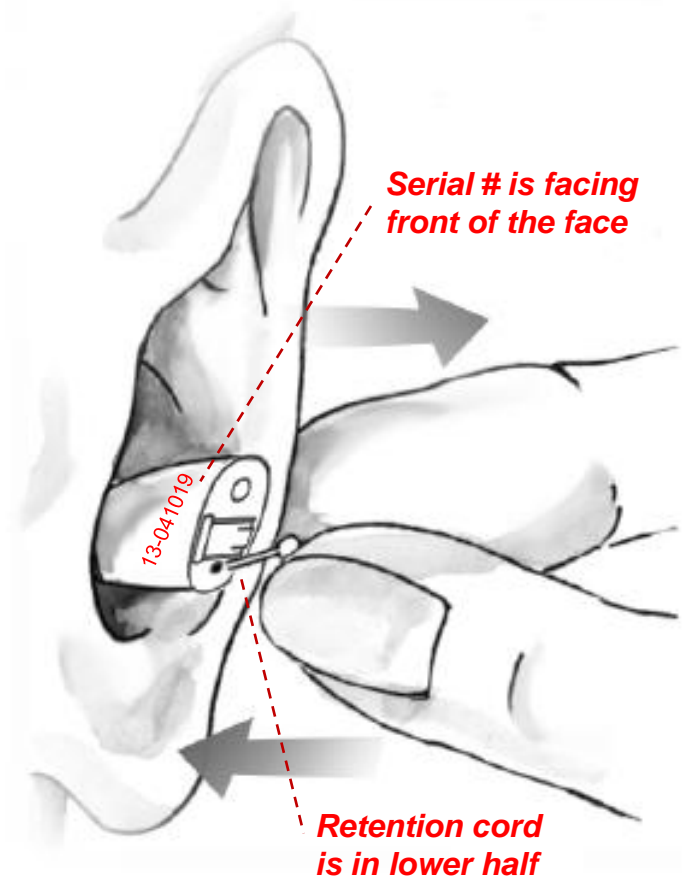
The side containing the serial number should face in the direction of the front of your face. The retention cord should be on the lower half of the hearing aid.

If the serial number letters are written in **blue**, the hearing aid is intended for the left ear. If it is written in **red** letters, the hearing aid is intended for the right ear.

Removing the device

To remove the hearing aid from your ear, simply pull the device outward using the extraction cord with your thumb and index finger.

Extraction of the device may be made easier by gently pulling the bottom of the ear down.



Earbuds

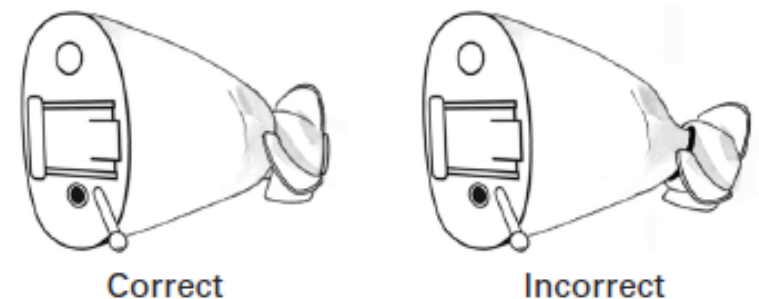
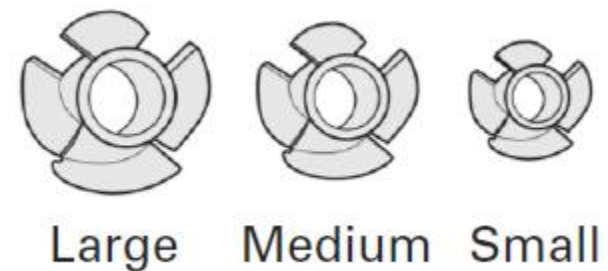
Earbuds

There are three different propeller earbuds included with your aSamba order: small, medium and large. Other sizes and shapes are available upon request.

A medium sized tip is already installed on the instrument when you receive it. If after properly inserting the instrument in your ear you experience whistling when the volume is turned up or it is too loose, you can change the tip to a larger size.

After continued use, the tip might wear out and need replacement. At that time, remove it by pulling off the tip and pushing a new one on to it.

Make sure that the tip is properly pulled over the nozzle, as shown.



Cleaning and Wax Guard System

Cleaning

Cleaning your instrument regularly with the brush or a dry soft cloth will significantly prolong the life of the device.

Do not allow liquid to enter any openings on the instruments. Inspect the sound nozzle portion of the hearing aid for any wax buildup and be careful not to push wax into the opening.

Remove earwax with the enclosed brush and consider using the Wax Guard System supplied.

Wax Guard System

Your aSamba hearing aid comes with a Wax Guard System for the wax cover, as shown on your right.

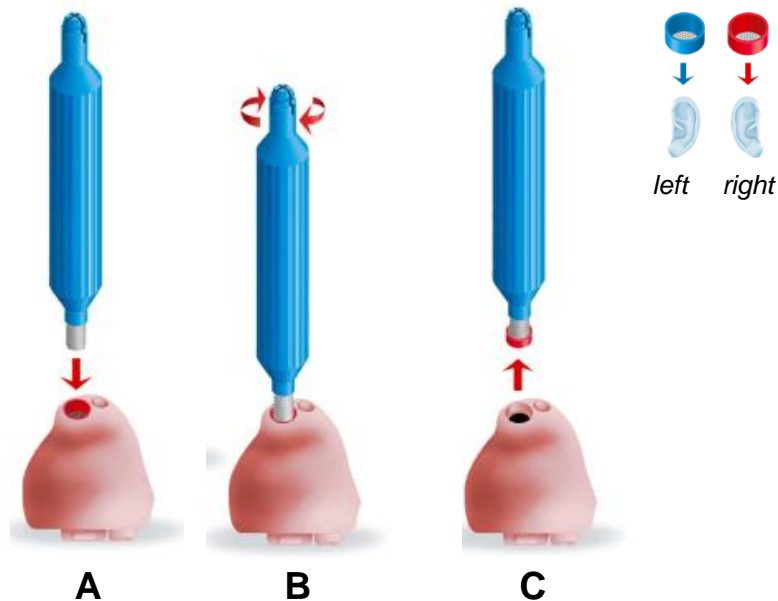
For proper functioning of the hearing aid, make sure the wax cover remains clean and un-obstructed by using the enclosed brush.

You will occasionally have to change the wax guard cover when the hearing instrument appears to be dead or weak (see next page).



Wax Guard System

To Remove the Wax Cover

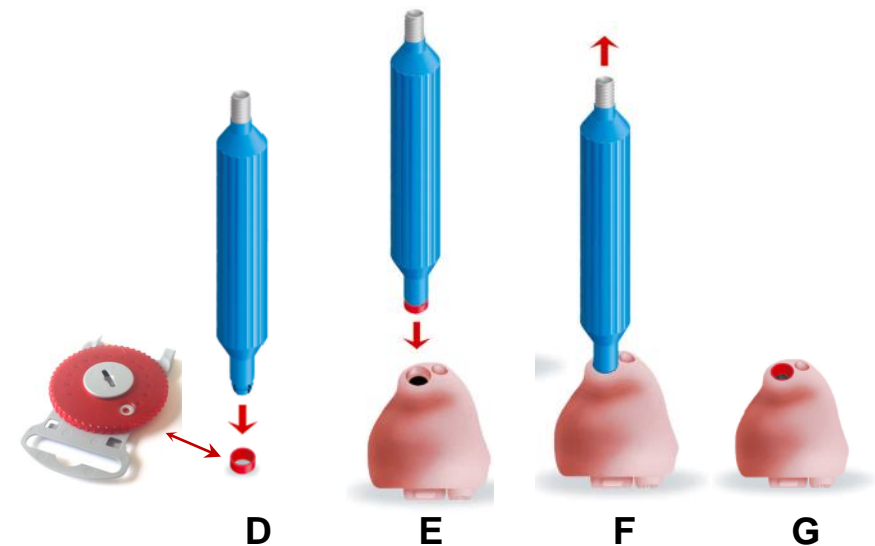


Step 1: Insert the threaded end of the insertion tool into the used filter as shown in illustration A.

Step 2: Rotate the tool clockwise 1/4 to 1/2 (F)

Step 3: Pull the tool away from the hearing instrument, removing the used filter (G)

Installing a new Wax Cover



Step 1: Remove filter from the dial-pack using the blue tip of the insertion tool that is provided (D)

Step 2: Insert the filter into the hearing aid (B)

Step 3: Pull the insertion tool away from the hearing instrument, leaving the filter in place (C)

Step 4: Filter should be flush with the canal tip (D)

Maintenance and Use

Your aSamba is a very durable device, if handled with care. Therefore, be particularly careful in the following every-day circumstances:

Moisture

Moisture and earwax is one of the main causes of hearing aid failure. Protect your device from moisture at all times.

- Never wear your hearing aid in the shower, bath, sauna or while swimming
- Always keep the device protected when out in the rain
- Clean the hearing aid and change the wax guard regularly
- If the device becomes wet, remove the battery and ensure the device is dry before using it again
- Never subject your device to hairspray, perfume, gel, cream or other cosmetic/medical products
- In hot and humid conditions, it is advisable to remove the hearing instrument at least twice a day, clean the sound outlet and leave to air for 5-10 minutes to prevent damage from condensation.

Temperature

Keep your hearing aids away from sources of high temperature at all times.

- Keep it away from fires, stoves, heating systems, boilers or other heating sources
- Do not wear your hearing aids when using a hair dryer
- Do not leave your hearing exposed to direct sunlight for an extended period of time

Maintenance and Use

Storage

- Always remove the battery from the device when not in use for extended periods
- Always store your hearing device in its case, in a clean and dry environment
- Keep your hearing aids from children and pets
- Consider a dehumidifier for most effective storage (see www.audicus.com for that)

Other

- Do not allow others to use your instrument
- Do not wear a hearing aid when conducting an X-ray or MRI scan
- Handle the device over a flat surface, such as a table, to avoid dropping it
- Do not alter or attempt any repairs on the device, as it might void the warranty

Trouble Shooting

While we are always here to help, you might be able to resolve the majority of issues very quickly yourself. If these guidelines do not resolve the problem, call us at **888 979 6918**.

Issue	Possible Cause	Action
No sound	<ul style="list-style-type: none"> • Is the device switched on? • Is there a battery in the hearing aid? • Did the battery wear out? • Is the sound outlet blocked? • Do you have excessive ear wax? 	<ul style="list-style-type: none"> → Turn the volume wheel to a comfortable volume level → Insert a new battery → Replace the old battery with a new one → Clean the sound outlet and/or use the Wax Guard System → See a physician
The sound is distorted or weak	<ul style="list-style-type: none"> • Did the battery wear out? • Did your hearing aid get moist? • Is the sound outlet blocked? • Are you using the right volume setting? • Do you have excessive ear wax? • Do you suspect a component fault? 	<ul style="list-style-type: none"> → Insert a new battery → Dry your hearing aids → Clean the sound outlet → Turn the volume to a hearable level → See a physician → Contact us at www.audicus.com

Trouble Shooting

Issue	Possible Cause	Action
Intermittent Sound	<ul style="list-style-type: none"> • Is the battery faulty? 	<ul style="list-style-type: none"> → Replace the battery
There is a lot of “whistling” or feedback	<ul style="list-style-type: none"> • Is the hearing aid inserted correctly? • Is the hearing aid sitting snug? • Is the volume too loud? • Are you holding your hand or a foreign object too close to the hearing aid? • Do you have excessive ear wax? • Do you suspect a component fault? 	<ul style="list-style-type: none"> → Insert it correctly, with the right side facing the front → Try out different size propeller tips → Tone down the volume → Create some space between the hearing aid and the object → See a physician → Contact us at www.audicus.com
Device produces sound similar to wind/waves (white noise)	<ul style="list-style-type: none"> • Is the microphone grill blocked or do you suspect a faulty microphone? 	<ul style="list-style-type: none"> → Contact us at www.audicus.com and do not alter the microphone grill
Battery runs out quickly	<ul style="list-style-type: none"> • Do you leave your hearing aid switched on during the night? 	<ul style="list-style-type: none"> → Switch your hearing aid off by opening the battery door

Returns and Warranty

The Audicus 100% Happiness Guarantee

If for any reason you are not satisfied with your Audicus hearing aid, you may return it within 45 days after purchase for a full refund of the original purchase price.

Note that we will not be able to maintain this guarantee, if the device has been modified, tampered with, damaged or repaired by the user.

Please see the returns instructions on the Audicus website.

Manufacturer Warranty

All our hearing aids come with a full 12 months manufacturer guarantee that covers manufacturing defects. The guarantee will not be valid if the devices have been modified or damaged by the user, or if the serial number has been altered, or if repairs have been made without the consent and knowledge of Audicus.

If your device stops functioning correctly and you believe you have a guarantee case, please download and print the return instructions on www.audicus.com.

Loss, Damage and Repairs

If you lose or damage your hearing aids within the first 6 months, contact us for a discount on your next pair. Also, feel free to contact us if you think you require repairs on your device.

Medical Information

Audicus' hearing aids are intended for healthy adults with standard mild to moderate hearing loss. They are not intended for anyone under 18 years of age.

Note that hearing loss can be a sign of a more serious medical condition and if you have not already done so, you should consult a licensed physician (preferably an ear specialist). If you experience any of the following symptoms, we strongly recommend contacting a physician:

- Excessive wax buildup, or a history of excessive wax buildup
- Visible congenital or traumatic deformity of the ear
- Fluid, blood or drainage from the ear within the past 90 days
- Sudden, rapidly progressing, or fluctuating hearing loss
- Spells of acute or chronic dizziness
- Hearing loss only on one side that worsened in the past 90 days
- Ear canal blockage, a lasting ear infection or a plugged up fullness feeling
- Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1000 Hz and 2000 Hz.
- Pain or discomfort in the ear, including skin irritations
- Ringing in one or both ears within last 90 days

Note that a hearing aid is an assistive device. It will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. In most cases, infrequent use of a hearing aid does not permit a user to attain full benefit from it.

Also, keep in mind that a hearing aid is only a part of hearing habilitation and may need to be supplemented by auditory training and instruction in lip reading.

Warnings and Side Effects

The best way to ensure better hearing is to practice listening with your hearing systems until you are able to wear them comfortably all day.

Side Effects

The hearing system or earmold is a customized product. If you are experiencing discomfort, see your audiologist or hearing system professional immediately for modification of the hearing system or earmold at the point of irritation.

A hearing system or earmold may cause an accelerated accumulation of cerumen (earwax). Also in rare cases, the otherwise non-allergenic material may cause a discharge from the ear, allergic reaction, or any other unusual condition. Please seek immediate consultation with a physician if these conditions occur.

Warnings

- Do not use your hearing system in potentially explosive environments.
- If you experience dizziness, drainage or bleeding from the ear, or sudden hearing loss, see your Physician immediately.
- A hearing system may cause an accelerated accumulation of cerumen (earwax).
- Keep hearing systems out of the reach of children, pets, and individuals with diminished mental capacity.
- Hearing systems should be used only as directed and adjusted by your trained hearing system professional.
- A hearing system may stop functioning, e.g. if the battery goes dead. You should be aware of this possibility, in particular if you are in traffic or otherwise depend on warning sounds.
- Do not switch hearing systems between ears or allow others to wear or use your hearing systems.

Information for Prospective Users

Information for U.S. users from the Federal Drug Administration, Department of Health, Education, and Welfare, Rules and Regulations for Medical Devices part 801- Hearing Aid Devices, Professional and Patient Labeling and Conditions for Sale:

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists.

The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that your hearing loss has been medically evaluated and you may be considered a candidate for a hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

The aSamba is made for Audicus by Audina.

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