

**GRAIN**

A U D I O

**IEHP.01**

## HEY THERE

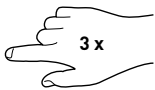
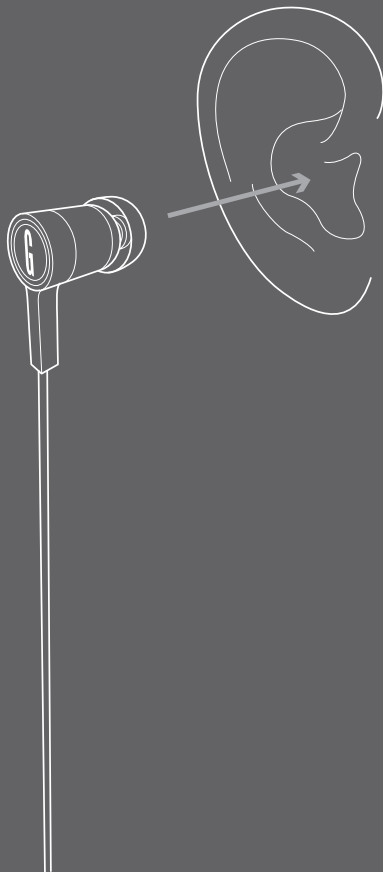
Congratulations on your purchase of the GRAIN AUDIO IEHP.01, you're going to love these things.

There are a few things you should know about the IEHP. First, eartip fitment is important. Test fit the different sized tips supplied until you get a comfortable fit that provides good isolation. Taking the time to get this right will greatly improve your overall experience with the IEHP. Second, acoustic housings on the IEHP are made of solid wood, please don't get these wet. Getting sweaty during a workout is fine but swimming and bathing with the is discouraged.

Besides that, please take a look through this Quick Start Guide for basics on setup and use.

Have fun and Play Loud.

-Grain Audio



## REGISTRATION

Thanks for purchasing this Grain Audio product — you're going to love it. Please take a few minutes to go to [www.GrainAudio.com](http://www.GrainAudio.com) and register.

Why register?

- **Warranty** – registering your product with us will extend your warranty from one year to two
- **Product Updates** – allows us to contact you with important product notifications
- **Confirmation of Ownership** – provides a record in case of product loss or theft
- **Improved Product Development** – helps us continue to design products that make you happy

## CARE AND FEEDING

This is a real, solid wood product. Wood is a great material for making audio products, its resonant qualities cannot be matched by man-made plastics or composites. Wood is also a beautiful material, and the natural color and grain variations inherent to the wood are part of this beauty.

Being made from a natural material there are a few precautions to take when using your Grain Audio product.

- 1. Keep things dry.** Wood (and electronics by the way) don't like being wet or submerged in liquid... steam saunas aren't great places for them either. Please keep this in mind.
- 2. Take care.** The wood housing of your Grain Audio product will take some bumps and bruises. Unlike harder plastics these scrapes may show but that's okay; these will not affect the sound quality of your product. Plus, it'll make you look cool.
- 3. Shade.** Wood will change color over time. This is a result of the natural interaction between the wood, oxygen and sunlight. We're pretty sure you can't control the oxygen content in the air around your Grain Audio product but you can keep it out of prolonged exposure to direct sunlight. No sunscreen though, that would be bad.
- 4. Finish.** The wood in your Grain Audio product is protected by a durable water resistant finish. It is designed to last the life of the product and should not need refinishing. However, an occasional cleaning with a soft cloth will help keep things pretty.

**WARNING:** Use of a headset that covers both ears will impair your ability to hear other sounds. Use of such a headset while operating a motor vehicle or riding a bicycle may create a serious hazard to you and/or others, and is illegal in most states and regions.

**WARNING:** Exposure to high volume sound levels may damage your hearing. The louder the volume, the less time is required before your hearing could be affected. You may experience different sound levels when using your headset or headphones with different music and different devices. If you experience hearing discomfort, you should stop listening to the device through your headset or headphones and have your hearing checked by your doctor.

To protect your hearing, some hearing experts suggest that you:

- Set the volume control in a low position before putting your headset or headphones on your ears and use as low a volume as possible.
- Avoid turning up the volume to block out noisy surroundings. Whenever possible, use your headset or headphones in a quiet environment with low background noise.
- Limit the amount of time you use headsets or headphones at high volume levels.
- Turn the volume down if the sound from the headset or headphones prevents you from hearing people speaking near you.

## LIMITED WARRANTY

**What Does The Warranty Cover?:** Grain Audio warrants that its products shall be free from defects in materials or workmanship, with the exceptions stated below.

**What Is The Period Of Coverage?:** This warranty runs for one year from the date of purchase, two if you register your product on [www.GrainAudio.com](http://www.GrainAudio.com). The term of any warranties implied by law shall expire when your limited warranty expires. Some states and/or Member States in the European Union do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**What Does The Warranty Not Cover?:** This warranty does not cover any defect, malfunction or failure that occurs as a result of: improper installation; misuse or failure to follow the product directions; abuse; or use with improper, unintended or faulty equipment. In no event will Grain Audio be liable for personal injury, or any incidental, special, indirect or consequential damages whatsoever arising out of or related to your use of the product, however caused, regardless of the theory of liability (contract, tort or otherwise) and even if Grain Audio has been advised of the possibility of such damages.

Also, consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**What Will Grain Audio Do To Correct The Problem?:** Grain Audio will, at its option, repair or replace any product that proves to be defective in material or workmanship. If your product is no longer being manufactured, or is out of stock, at its option, Grain Audio may replace your product with a similar or better Grain Audio product.

**How To Get Warranty Service:** To get a covered product repaired or replaced, you must contact Grain Audio during the warranty period by email ([support@grainaudio.com](mailto:support@grainaudio.com)), or via the Contact Us form on [www.GrainAudio.com](http://www.GrainAudio.com). You must include in your email, your name, address, email address, telephone number, date of purchase and a complete description of the problem you are experiencing. If the problem appears to be related to a defect in material or workmanship, Grain Audio will provide you a return authorization and instructions for return shipment. Return shipments shall be at the customer's expense, and the return must be accompanied by the original proof of purchase. You should insure the shipment as appropriate because you are responsible for the product until it arrives at Grain Audio.

**How Will State Law Affect Your Rights?:** This warranty gives you specific legal rights, and you may also have

other rights which vary from state to state. Please note that in the European Union, you as a consumer might have other legal rights under national legislation of European Union Member States governing the sale of Grain Audio's goods. Those rights are not affected by this guarantee.

The above limited warranties and remedies are sole warranties and remedies available to purchaser, if, and to the extent, valid and enforceable under the applicable law.

## CUSTOMER SERVICE

The answers to most setup and performance questions can be found in the Trouble shooting guide. You can also consult the FAQs in the customer support section of our Web site at [www.GrainAudio.com](http://www.GrainAudio.com).

If you live in North America and still can't find the information you need, please contact our customer service team via email below or the Contact Us form on [www.GrainAudio.com](http://www.GrainAudio.com) for assistance before returning the products to your retailer under their return policy. Email: [support@grainaudio.com](mailto:support@grainaudio.com)

If you live outside of North America, please visit our website at [www.GrainAudio.com](http://www.GrainAudio.com) and select your region to locate your country's distributor.

International customers: For information regarding the distribution of Grain Audio products in your country, please visit [www.GrainAudio.com](http://www.GrainAudio.com) and click on your region.



### **Disposal of Old Electrical & Electronic Equipment**

This symbol on the product or on its packaging indicates that this product shall not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this product, please contact your local city office or your household waste disposal service.

PLAY | LOUD