

Tusc Return & Exchanges Form



Name: _____ Order#: _____	Date: _____ Email: _____
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SHIP RETURNS TO:

TUSC| Return & Exchanges
Order # _____
7 AUDITORIUM CIRCLE
WRIGHTSVILLE BEACH, NC 28480

<p>CHECK ONE:</p> <p><input type="checkbox"/> RETURN/REFUND</p> <p><input type="checkbox"/> EXCHANGE</p>	<p>FILL OUT IF APPLICABLE:</p> <p>OLD ORDER # _____</p> <p>NEW ODER # _____</p>
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RETURNS: PRODUCT NAME:	QTY	CODE

Please let us know how we can improve, what is the reason for your return?			
1. Wrong Items Shipped	4. Quality not as Expected	7. Too Small	10. Changed Mind
2. Wrong Size Shipped	5. Color not as Expected	8. Too Large	11. Other -
3. Defective Item	6. Poor Fit	9. Poor Packaging	

RETURNS:

You are able to return items within 10 days from the day you receive your purchase. For items received after this time period, we reserve the right to deny the return. Returns must be received in NEW, UNWORN and UNWASHED condition with tags attached. We do not refund shipping charges. Once we have received your package, your refund will be processed within 7 business days. You will be notified via email at the email address listed on your account when your order was placed. Please note that your banking institution may require additional days to process and post this transaction to your account once they have received the information from us (typically 3-5 business days).

NON-REFUNDABLE and NON-EXCHANGEABLE ITEMS INCLUDE:

- _sale
- _swimwear
- _intimates
- _bodysuits
- _jewelry//accessories

EXCHANGES:

Email us at hello@tuscboutique.com to make us aware of your exchange. In order to exchange the items MUST be in NEW, UNWORN and UNWASHED condition with tags attached and must be returned within 10 days from the day you receive your package. An order number or name of original purchaser is required for any exchanges/returns. The buyer is responsible for ALL shipping & handling fees for items returned. We do not refund shipping fees. When we receive the items you would like to exchange, we will then refund you the balance. Please allow approximately 7-10 business days to process your return AFTER it has been received. You can wait until you see the refund on your credit card statement and then you can place a new order. We will waive shipping for exchange orders (US Only and excludes shoes). We will provide you with Free Shipping code when you first contact us about your exchange.

OR

RAPID EXCHANGE VIA WEBSITE:

1. Email us at hello@tuscboutique.com to make us aware of your exchange.
2. We will give you a unique coupon code to waive the shipping fee on your new order
3. Place a new order online.
4. Reference old and new order #'s on Tusc Return and Exchanges Form when you send back items.
5. When we receive your exchange we will send your refund.

If you have any questions, please contact us at hello@tuscboutique.com or 910-262-6253.