



CIAO!

Fill this form in with your Acrobat Reader -get it here- and save it. If you can't manage to save it, click on "Print" and save it as a PDF file. If that doesn't work either, print the form, fill in the blank spaces by hand and send it back to us via the old fashioned post!

When you send back a garment you bought from www.lovelysally.com, you have two choices:

- **A.** You can choose **an other size of the same garment** you ordered it will be sent as soon as we get the old product and this form back and according to the current availability of the new size (normally within 21 working days).
- B. You can be fully refunded.

Please, choose option **A.** or **B.** and fill in the corresponding spaces:

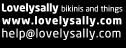
ORDER NU	MBER	DATE OF PURC	HASE	
QTY	PRODUCT NAME	OLD SIZE	NEW SIZE	SIZES
				XS
				S
				M
				I :
ORDER NU	MBER	DATE OF PURC		
B. REFUN DRDER NU		DATE OF PURC	DE	REASON CODES
ORDER NU	MBER		DE 1 looks	

IMPORTANT NOTES:

- 1. Please follow the above steps **within 48 hours** of receiving the goods.
- 2. In case A. (SIZE CHANGE) **DO NOT make a new order** in replacement of the wrong size. We will automatically send you the new garment according to what you write in the above form.
- 3. Please retain **a proof of postage** until we confirm your refund has been processed.
- 4. Garments must be returned with all original tags attached and in their original packaging. Items returned without original tags and/or damaged, washed or worn will be returned to you by standard delivery.

RETURN YOUR ITEMS BY USING THE FORM FOUND ON THE FOLLOWING PAGE

Take a look at our return policy in the section **Delivery and returns** on the website. If you have any queries or comments please mail **returns@lovelysally.com**





4 item doesn't fit properly **5** incorrect item received

6 the parcel was damaged on arrival





