

CIAO!

Fill this form in with your Acrobat Reader -get it [here](#)- and save it. If you can't manage to save it, click on "Print" and save it as a PDF file. If that doesn't work either, print the form, fill in the blank spaces by hand and send it back to us via the old fashioned post!

When you send back a garment you bought from www.lovelysally.com, you have two choices:

- A. You can choose **an other size of the same garment** you ordered - it will be sent as soon as we get the old product and this form back and according to the current availability of the new size (normally within 21 working days).
- B. **You can be fully refunded.**

Please, choose option **A.** or **B.** and fill in the corresponding spaces:

A. SIZE CHANGE

ORDER NUMBER _____ DATE OF PURCHASE _____

QTY	PRODUCT NAME	OLD SIZE	NEW SIZE	SIZES
				XS
				S
				M
				L

B. REFUND

ORDER NUMBER _____ DATE OF PURCHASE _____

QTY	PRODUCT NAME	REASON CODE	REASON CODES
			1 looks different to images from site
			2 item is damaged
			3 item arrived too late
			4 item doesn't fit properly
			5 incorrect item received
			6 the parcel was damaged on arrival

IMPORTANT NOTES:

- Please follow the above steps **within 48 hours** of receiving the goods.
- In case A. (SIZE CHANGE) **DO NOT make a new order** in replacement of the wrong size. We will automatically send you the new garment according to what you write in the above form.
- Please retain **a proof of postage** until we confirm your refund has been processed.
- Garments must be returned **with all original tags attached and in their original packaging. Items returned without original tags and/or damaged, washed or worn will be returned to you by standard delivery.**

RETURN YOUR ITEMS BY USING THE FORM FOUND ON THE FOLLOWING PAGE

Take a look at our return policy in the section [Delivery and returns](#) on the website.
If you have any queries or comments please mail returns@lovelysally.com

Lovelysally
bikinis and things

FROM:

SHIP TO:

LOVELYSALLY
New Decade
Viale Italia 9
24040 Levate (BG)
ITALY

