KASTELLA

Furniture Maintenance Guide

Care and maintenance

The finish of solid wood furniture is crucial to maintaining the beauty of the piece. In order to conserve the appearance, it must be protected from humidity, spills, stains, scratches or other forms of damage. Kastella offers each of its pieces with either an oil finish or with a water-based lacquer finish, each having their own care and maintenance properties.

Furniture will age faster if it is stored in a basement, garage, shed, storage locker or any environment that is not temperature controlled. Avoid placing any piece of furniture in front of or on top of a heat source such as a radiator or fireplace. Extreme changes in humidity can damage the wood. Avoid placing pieces in direct contact with ultraviolet sunrays as this damages the finish as well as the colour of the wood. An even exposure of light on each piece is recommended. Change the placement of any objects on each piece regularly.

Placing warm or wet objects on the surface is not recommended. Certain cleaning products can cause a chemical reaction with the finish, which creates white circles or marks. Use coasters or placemats as much as possible and clean any spills as quickly as possible with a dry or slightly humid rag. We do not recommend any specific products to polish, wax or clean furniture as these can damage the finish, especially if they are not applied properly. Avoid rubbing any piece in the same location as this can damage the finish. Dusting furniture is crucial for the longevity and appearance of the piece as dust is abrasive and can, over time, damage the surface of a piece.

BE PRUDENT WITH THE USE OF WATER TO CLEAN WOODEN SURFACES. Wood should never be wet or soapy. Water that penetrates the finish of a piece can cause the surface to become uneven and deformed or discoloured.

Use a clean and washable cotton rag to clean or dust a piece. The rag should be humid enough to pick up dust but should not leave the surface wet. If there are visible traces of water after passing the rag once this means that the rag is too wet.

Remember if you ever need any assistance or have any questions, we are only a phone call or email away

Phone: 514 270-2444 Email: info@kastella.ca

Instructions for oil refinishing

- 1. Clean the furniture with a lightly dampened cloth. A small amount of mild dish soap can be used if needed.
- 2. Let dry completely, 2-4 hours.
- 3. Fold the small cloth provided in 4.
- 4. Lightly dip the thickest folded edge of the square into the can of oil.
- 5. For large surfaces -i.e. tables, buffet, etc.-, apply the oil in sections or individual boards, from one end of the piece to the other, always following the direction of the wood grain.
- 6. Using the large cloth provided, wipe off excess oil immediately and rub in the direction of the wood grain. -Note: Any excess oil will need to be removed as fast as possible to avoid hardening.-
- 7. Repeat steps 5 and 6 until the piece is done. Treat each leg as an individual board.
- 8. Treat the smaller sections -i.e. legs, feet, aprons, etc.- individually following the instructions in steps 5 and 6.
- 9. Let dry for a minimum of 24 hours before use.

Repair a water-based lacquer finish

- 1. Clean the furniture with a lightly dampened cloth. A small amount of mild dish soap can be used if needed.
- 2. Let dry completely, 2-4 hours
- 3. Using light pressure, gently sand the damaged area using the sanding sponge provided, being sure to sand in the direction of the wood grain.
- 4. Remove any dust with a vacuum or dry cloth.
- 5. Dip the edge of the foam brush into the lacquer and apply over the damaged area, applying in the same direction as the wood grain.
- 6. Let area dry 2-3 hours.
- 7. Apply another coat if necessary, no sanding needed.
- 8. The lacquer will need 7 days to completely cure.

Fenix cleaning instructions

ORDINARY MAINTENANCE:

FENIX NTM surface should be cleaned regularly but does not require any special maintenance, just a damp cloth with warm water or mild detergents. Almost all normal household cleaning products or disinfectants are perfectly well tolerated. It is suggested to use a melamine foam sponge - also known as magic sponge - for the normal cleaning and maintenance of the surface.

EXTRAORDINARY MAINTENANCE:

In case of dirt which cannot be cleaned with normal household detergents, due to the irregular topography and closed surface of FENIX NTM, the use of non-aggressive aromatic solvents (acetone) is suggested. In case of micro scratches, please refer to the specific surface thermal healing instructions.

DAILY MAINTENANCE TIPS

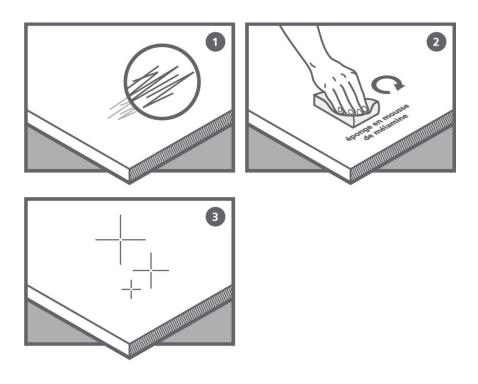
The everyday use of a melamine foam is recommended for the proper regeneration of the material.

For best results in cleaning FENIX NTM, it is important to remember certain precautions:

- Although very durable, the surface of FENIX NTM must still never be treated with products containing abrasive substances, abrasive sponges or unsuitable products, such as sandpaper or steel wool;
- Products with a high acid or very alkaline content should be avoided because they can stain the surface;
- > When using solvents, the cloth used must be perfectly clean so as not to leave marks on the FENIX NTM surface.
- Avoid furniture polishers and wax-based cleaners in general, because they tend to form a sticky layer on the dense FENIX NTM surface, to which the dirt adheres.

Fenix maintenance instructions

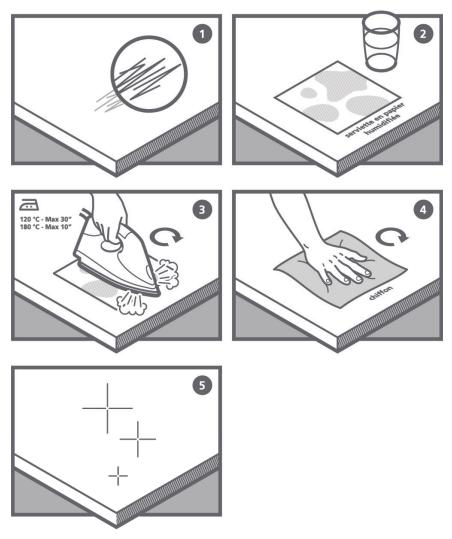
Micro-scratches



- 1. Superficial defects caused by micro-scratches.
- 2. Rub a melamine foam sponge on the area where the micro-scratches can be seen. The sponge can be used dry or slightly damp.
- 3. The surface should now be healed.

Fenix maintenance instructions

Micro-scratches



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- 1. Superficial defects caused by micro-scratches.
- 2. Place a dampened kitchen roll sheet on the area where the micro-scratches can be seen.
- 3. Position the heated iron onto the surface that needs to be repaired. Do not leave the iron on the part of the surface for more than 10 seconds.
- 4. Rinse the repaired area with lukewarm water and microfiber cloth.
- 5. The surface should now be healed.