



## Shipping Information

**Shipping:** Orders are shipped within fourteen business days. This ship time is required because of the many unique and custom made items that are on our site. These items are made specifically for each order. However, all orders, even if they do not contain custom items, are subject to the 14 business day shipping policy. This allows for any items on Back order to arrive.

Almost all orders will ship USPS. You will receive notification when your order ships. Tracking #'s will be provided for all shipments except those that are shipped First Class.

**Back-ordered items:** If items are back ordered beyond the 14 business days, a notification will be sent. You will be given an approximate wait time and will be asked if you would like to continue to wait, would like a to exchange the item for something else or would like a refund for the item. If we do not receive a response to the back-order notification, we will continue to hold your order open until the Back-ordered item arrives. Any other items from your order that are in-stock will still be shipped within the 14 business days.

Some of our books are ordered direct from our distributor and ship about 10-15 business days after order is placed. They will arrive in a separate shipment from the other items in your order.

**Shipping Insurance:** If you would like to add insurance to your order to protect your items from damage and loss, send an e-mail to [succubusproductions@yahoo.com](mailto:succubusproductions@yahoo.com). Be sure to include order # along with a request for pricing to add insurance to your order.

Coverage Range	Insurance Cost
\$0.00 - \$100	\$1.28
\$100.01 - \$200.00	\$2.56
\$200.01 - \$300.00	\$4.05
\$300.01 - \$400.00	\$5.40
\$400.01 - \$500.00	\$6.75
\$500.01 - \$10,000.00	\$1.35 per \$100.00

**\*International orders requesting insurance will be required to ship Priority Mail. This may increase the actual shipping cost. Please review international shipping rates.**

**International Shipping:** We do ship internationally to almost every country. You may pick your country when you are entering your shipping and billing address during checkout.

The international shipping rate included in your order is an estimate.

If the order can be shipped for the shipping amount that was paid when the order was placed, you will not receive a notification for additional shipping.

Some International Orders may require additional postage depending on the weight and size of the items in the order. If this is the case you will receive an e-mailed notification along with an invoice for the additional shipping. Orders can not be shipped until the additional shipping invoice is paid. If you decide you no longer want the items due to the additional shipping you may cancel your order or exchange some of the items for items that are smaller or weigh less. (Please see cancellation Policy on the Refunds/Exchange/Cancelling your order page)



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**\*International orders that contain Heavy weighted items, may have an actual shipping cost that exceed the normal shipping rates. If there is a difference of more than \$5.00 an invoice will be sent for the additional shipping cost prior to the order shipping.**

**\*International orders that contain light weight items may make the actual shipping cost less than the amount paid with your order. If there is a difference of more than \$5.00 the amount will be refunded to your account prior to shipping.**

### Shipping Rates

Standard Shipping USPS	Total Order Dollar Value	Shipping Price
	\$0.00 - \$20.00	\$5.95
	\$20.01 - \$40.00	\$9.95
	\$40.01 - \$80.00	\$12.95
	\$80.01 - \$150.00	\$16.95
	\$150.01 & Up	\$35.95
International Shipping USPS	Total Order Dollar Value	Shipping Price
	\$0.00 - \$20.00	\$10.95
	\$20.01 - \$40.00	\$21.95
	\$40.01 - \$80.00	\$31.95
	\$80.01 - \$150.00	\$59.95
	\$150.01 & Up	\$75.95

**\*International orders that contain Heavy weighted items, may have actual shipping cost that exceed the rates above. In those cases an invoice will be sent for the additional shipping cost prior to the order shipping.**

**\*International orders that contain light weight items may make the actual shipping cost less than the amount paid with your order. If there is a difference of more than \$5.00 the amount will be refunded to your account prior to shipping.**