

**HP-109**  
*Bluetooth®*  
Wireless Stereo  
Headphones  
Instruction Manual



**TENQA**

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- 1 Instruction Manual

# Welcome

Thank you for your purchase of the Tenqa™ HP-109 *Bluetooth®* Wireless Stereo Headphones. You are on your way to living a life free of wires. But first, please read this user's guide carefully for important information concerning operation, performance and safety. If you are unfamiliar with some of the terms in this user's guide, please consult the glossary located in this manual.

You will find the HP-109 to be convenient, compact and easy to use. It's both a hands free headset and a pair of wireless stereo headphones, perfect for all your favorite music files. Please note that your *Bluetooth* music **source must be equipped with Bluetooth A2DP stereo transmitting capabilities** – if not, you may need a *Bluetooth* Wireless Transmitter.

Find the latest products at [www.tenqa.com](http://www.tenqa.com).

# Operating Instructions

## CHARGING

Use the included USB cable to connect the HP-109 with a USB port on your computer or with a USB wall adapter. Charging will start automatically when the HP-109 is connected and the red indicator light will turn on. Once charging is complete, the light will turn off. Make sure you charge the unit for at least 3 hours before first use.

## POWER ON/OFF

Press and hold the button with the phone symbol for about 4 seconds to turn on, and two seconds to turn off.

Please note that the HP-109 needs to be paired with another *Bluetooth* source before it can transmit voice or music.

## PAIRING

*Note:* Your audio device must support *Bluetooth* A2DP compatibility to connect with the HP-109. Alternatively, you may pair the HP-109 with a *Bluetooth* transmitter connected to your audio device. This guide does not provide steps for pairing your stereo headset with these devices. Please consult the user manual for the device with which you are attempting to pair for operating instructions.

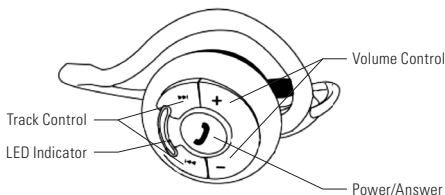
“Pairing” means creating a trusted relationship between two or more *Bluetooth* devices. The devices must be paired before they can communicate with each other. Pairing identification is stored for later use, and the devices will automatically recognize each other the next time they are connected.

After successfully pairing for the first time, you simply need to follow the directions for POWER ON/OFF above for your device to be recognized by your mobile phone.

*Note:* Make sure the HP-109 is “off” before starting the Pairing procedure.

### **How to pair with mobile phones, Android, iPhone®, iPad®, iPod touch®**

1. Place the HP-109 within 30 cm of the device with which you are pairing.
2. Hold down the “phone button” for about 6 seconds and you will see the indicator light flash half red/half blue and hear a tone. CONTINUE HOLDING the button until you hear another tone (about 9 seconds total) and the red and blue light flash intermittently. This indicates the device is in pairing mode.



3. Initiate the *Bluetooth* search function in your mobile phone. Please refer to the user's manual for your mobile phone for more information.
4. Select "HP-109" in the device list on the phone and follow the instructions to proceed.
5. Follow the instruction to enter the pairing code "0000". The red LED indicator will stop flashing if pairing is successful. The HP-109's device ID should be stored in the device list of the phone so that no pairing code will be required for the next use.

After pairing with your *Bluetooth* enabled device, start your device's media player and the music will begin playing on your HP-109 headphones. For instructions on using the music controls on the HP-109, please continue reading.

## VOLUME ADJUSTMENT

At any time during a phone call, or while playing music, the volume can be changed with the Vol+ or Vol- keys. There will be a tone from the headphones to indicate that the level has reached maximum or minimum volume.

## **ANSWERING/ENDING PHONE CALLS**

If you are connected to and playing music from a mobile phone, a brief tone will be heard to notify you that there is an incoming call. Press the button with the phone diagram once to answer the call and press it once again to end the call. While the call is in progress, the music will pause and, once the call has ended, the music play will be automatically resumed.

## **CHANGING TRACKS FROM THE HP-109**

Simply press the “track forward” or “track backwards” button on the side of the HP-109 to change tracks on your music player.

*Note:* This function will only work properly when connected directly to a *Bluetooth* A2DP compatible music player. For example, this function is inoperable when connected to a *Bluetooth* transmitter adapter that transmits music from the headphone jack.

## **LOW-POWER PROMPT**

The red LED will flash and a beep sound will be heard from the unit when the battery level is low. Please recharge the unit.

# Safety Information

Please read all safety information and operating instructions before using the HP-109 to avoid injury.

## **BLUETOOTH COMMUNICATION**

*Bluetooth* wireless technology operates within a range of about 10m (33 feet). Install the transceiver and any connected *Bluetooth* device as closely to each other as possible.

The following conditions may have a negative effect on the *Bluetooth* connection:

- certain obstacles (people, metal, walls, etc.)
- an electromagnetic environment
- A device with a 2.4 GHz frequency (e. g. a Wireless LAN device, cordless telephone, or microwave oven) in use near this device. Because *Bluetooth* devices and Wireless LAN (IEEE802.11b/g) use the same frequency, microwave interferences may occur. This may lead to communication speed deterioration, noise interference or invalid connections. In such cases, turn off the respective device to avoid interference.
- The device is installed on a metal surface.

Microwaves emitting from a *Bluetooth* device may affect electronic medical devices. To avoid accidents, turn off this device and other *Bluetooth* devices in the following locations:

- near flammable gas
- in a hospital, train, airplane, or a fueling station
- near automatic doors or a fire alarm

This device supports security capabilities that comply with the *Bluetooth* standards to provide a secure connection when the *Bluetooth* wireless technology is used, but security may not be enough depending on the setting. Be careful when communicating using *Bluetooth* wireless technology.

Any *Bluetooth* device you want to connect to the transceiver is required to conform with the *Bluetooth* standard specified by *Bluetooth* SIG.

Even if the connected devices may conform with the *Bluetooth* standard, some devices cannot be connected or will not work correctly depending on the features or specifications of the device.

For more information on *Bluetooth* safety and features, please visit [www.Bluetooth.com](http://www.Bluetooth.com).

## **WARNING**

Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage.

## **HANDLING THE HP-109**

Do not drop, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into the HP-109. Use common sense when operating this and all electronic devices.

## **AVOID WATER AND WET LOCATIONS**

Do not use the HP-109 in the rain, or near sinks, bathtubs or other wet locations. Take care not to spill any food or liquid on the HP-109. In case the HP-109 gets wet, unplug all cables, turn off the HP-109 before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry the HP-109 with an external heat source such as a microwave oven or hair dryer.

## **REPAIRING THE HP-109**

Never attempt to repair or modify the HP-109 yourself. The HP-109 does not contain any user-serviceable parts. If the HP-109 has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Tenqa Authorized Service Provider.

The rechargeable battery in the HP-109 should be replaced only by a Tenqa Authorized Service Provider.

## **CHARGING THE HP-109**

To charge the HP-109, only use the included Tenqa USB charging cable with a USB port on another device that is compliant with the USB 2.0 standard. If using a USB wall adapter, use a compatible device and be aware the Tenqa is not responsible for any damage resulting from using such devices.

Read all safety instructions for any products and accessories before using with the HP-109. Tenqa is not responsible for the operation of third party accessories or their compliance with safety and regulatory standards.

If you use the Tenqa USB charging cable to charge the HP-109, make sure that the cable is fully assembled and in good condition before you plug it into a USB port. Do not connect or disconnect the Tenqa USB Power Adapter with wet hands. Do not use any other USB charging cable other than the Tenqa provided USB charging cable to charge the HP-109. Unplug the Tenqa USB Power Adapter if any of the following conditions exist:

- The USB cable or plug has become frayed or damaged.
- The USB cable is exposed to rain, liquid, or excessive moisture.
- You suspect the adapter needs service or repair.



- You want to clean the adapter.

## **AVOIDING HEARING DAMAGE**

volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muted speech, stop listening and have your hearing checked.

The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

Limit the amount of time you use the HP-109 at high volume. Avoid turning up the volume to block out noisy surroundings.

Turn the volume down if you can't hear people speaking near you.

## **DRIVING SAFELY**

Use of the HP-109 (even if used only in one ear) while operating a vehicle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like the HP-109 in areas where you drive.

## **EXPOSURE TO RADIO FREQUENCY ENERGY**

The HP-109 contains a radio frequency receiver. When on, the HP-109 can receive radio frequency (RF) energy through its antenna. The HP-109 is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United States of America and other countries.

If you are concerned about exposure to RF energy, you can limit your exposure by limiting the amount of time using the HP-109 since time is a factor in how much exposure a person receives. Placing more distance between your body and the HP-109 is advised since exposure level drops off dramatically with distance.

For more information from the US FCC about exposure to RF energy, see: [www.fcc.gov/oet/rfsafety](http://www.fcc.gov/oet/rfsafety)

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: [www.who.int/emf](http://www.who.int/emf)

Nearly every electronic device is subject to radio frequency interference from external sources if inadequately shielded or designed, or otherwise not configured to be compatible. As a result, the HP-109 may cause interference with other devices.

Read the following information and instructions to avoid interference problems:

**Aircraft:** Use of the HP-109 may be prohibited while traveling in aircraft. Please consult local laws to determine if this device is allowed to be operated on board an aircraft.

**Vehicles:** RF signals may conflict with installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

**Electronic Devices:** Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from the HP-109.

**Pacemakers:** To avoid potential interference with pacemakers, persons with pacemakers should always keep the HP-109 more than six inches from their pacemaker when the device is turned on. Consult with a doctor about concerns when using the HP-109 near a pacemaker. If you have any reason to suspect that interference is taking place, turn the HP-109 off immediately.

**Other Medical Devices:** If you use any other personal medical device, consult the device manufacturer and your physician to determine if it is adequately shielded from external RF energy. Turn the HP-109 off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals and health care facilities may use equipment that is sensitive to external RF energy.

**Posted Facilities:** Turn off the HP-109 in any facility where posted notices so require.

## IMPORTANT HANDLING INFORMATION

**NOTICE:** Failure to follow these handling instructions could result in damage to the HP-109 or other property.

## USING CONNECTORS AND PORTS

Never force a connector into a port. Check for obstructions on the port. If the connector and port don't join with reasonable ease, they probably do not match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

## KEEPING THE HP-109 WITHIN ACCEPTABLE TEMPERATURES

Operate the HP-109 in a place where the temperature is always between 0° and 35° C (32° to 95° F). Battery life may be reduced in low-temperature conditions. Store the HP-109 in a place where the temperature is always between -20° and 45° C (-4° to 113° F). Don't leave the HP-109 in your car because temperatures in parked cars can exceed this range and damage sensitive internal components. When you are using the HP-109, it is normal for the device to get warm. The exterior of the HP-109 functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

## **KEEPING THE OUTSIDE OF THE HP-109 CLEAN**

To clean the HP-109 unplug all cables and turn off the HP-109 (see inside this user manual for instructions on turning off the HP-109.) Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Do not use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean the HP-109. Allow adequate time for the HP-109 to dry completely before using again.

## **DISPOSAL AND RECYCLING INFORMATION**

The HP-109 must be disposed of properly according to local laws and regulations. Because this product contains a battery, the product must be disposed of separately from household waste. Contact your local authorities to learn about recycling options when the HP-109 reaches the end of its life.

# Glossary

**A2DP: Advanced Audio Distribution Profile**

This converts normal audio files, such as mp3 files in a mobile phone or computer, into streaming stereo music. Many new mobile phones are being made with this feature built-in.

**AVRCP: Audio/Video Remote Control Profile**

This feature allows the user to control the output of one device from a remote device. For example, if you are listening to music on your HP-109 Wireless Stereo Headphones from your mobile phone, you may be able to control some functions of the mobile phone by using the headphone controls for volume, call transfer, etc.

# Limited Warranty

## TENQA 1 YEAR LIMITED WARRANTY

FOR CONSUMERS, WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY RIGHTS OF CONSUMERS ARISING OUT OF NONCONFORMITY WITH A SALES CONTRACT. SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS OR EXCLUSIONS DESCRIBED BELOW MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY COUNTRY, STATE OR PROVINCE. THIS LIMITED WARRANTY IS GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE COUNTRY IN WHICH THE PRODUCT PURCHASE TOOK PLACE. TENQA, A DIVISION OF PITTS PACIFIC, LLC, THE WARRANTOR UNDER THIS LIMITED WARRANTY, IS HEREINAFTER REFERRED TO AS "TENQA".

Tenqa's warranty obligations for this hardware product are limited to the terms set forth below: Tenqa, as defined below, warrants this hardware product against defects in materials and workmanship under normal use for a period of ONE YEAR (365 DAYS) from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received by Tenqa within the Warranty Period, at its option and to the extent permitted by law, Tenqa will either (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. Tenqa may request that you replace defective parts with new or refurbished user-installable parts that Tenqa provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Tenqa, assumes the remaining warranty of the original product or thirty (30) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Tenqa's property. Parts provided by Tenqa in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Tenqa and becomes Tenqa's property. If a defect arises and a valid claim is received by Tenqa after the first ninety (90) days of the Warranty Period, a shipping and handling charge may apply to any repair or exchange of the product undertaken by Tenqa.

## EXCLUSIONS AND LIMITATIONS

This Limited Warranty applies only to the hardware product manufactured by or for Tenqa that can be identified by the "Tenqa" trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any non-Tenqa hardware product or any software, even if packaged or sold with the Tenqa hardware. Manufacturers, suppliers, or publishers, other than Tenqa, may provide their own warranties to the end user purchaser, but Tenqa, in so far as permitted by law, provides their products "as is". Tenqa does not warrant that the operation of the product will be uninterrupted or error-free. Tenqa is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply: (a) to damage caused by use with non-Tenqa products; (b) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes; (c) to damage caused by operating the product outside the permitted or intended uses described by Tenqa; (d) to damage caused by service performed by anyone who is not a representative of Tenqa; (e) to a product or part that has been modified to alter functionality or capability without the written permission of Tenqa; or (f) if any Tenqa serial number has been removed or defaced.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, TENQA SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF TENQA CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY TENQA IN ITS SOLE DISCRETION. No Tenqa reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, TENQA IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. USE OF THIS PRODUCT IMPLIES CONSENT OF THE AFOREMENTIONED STATEMENTS.

## **OBTAINING WARRANTY SERVICE**

Please access and review the online help resources referred to in the documentation accompanying this hardware product before seeking warranty service. If the product is still not functioning properly after making use of these resources, access the online website: [www.tenqa.com](http://www.tenqa.com) for instructions on how to obtain warranty service. You must follow Tenqa's warranty processes. Tenqa may provide warranty service by sending you new or refurbished customer-installable replacement product or parts to enable you to service or exchange your own product. Upon receipt of the replacement product or part, the original product or part becomes the property of Tenqa and you agree to follow instructions, including, if required, arranging the return of original product or part to Tenqa in a timely manner. When service requiring the return of the original product or part, Tenqa may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, Tenqa will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed, Tenqa will charge the credit card for the authorized amount.

Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of purchase, you will comply with all applicable export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. For international service, Tenqa may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, Tenqa may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Tenqa will maintain and use customer information in accordance with the Tenqa Customer Privacy Policy accessible at: [www.Tenqa.com/privacy.php](http://www.Tenqa.com/privacy.php)

# Conformity Declaration

TENQA



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC ID SETBSH6210  
BLUETOOTH® HEADPHONES  
MODEL NO.: HP-109

MADE IN CHINA

**Important:** Changes or modifications to this product not authorized by Tenqa could void the EMC (electromagnetic compatibility) compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices. It is important that you use compliant peripheral devices to reduce the possibility of causing interference to radios, televisions, and other electronic devices. This device must not be located near other transmitters.

**Note:** This equipment has been tested and found to comply with the limits pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## EUROPEAN COMMUNITY COMPLIANCE STATEMENT

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0- 300GHz.) This equipment meets the following conformance standards: EN 300 328, EN 301 894, EN 301 489-17, EN 50385

## EUROPE—EU DECLARATION OF CONFORMITY

A copy of the Declaration of Conformity is available at: [www.Tenqa.com/euro/compliance](http://www.Tenqa.com/euro/compliance)

# TENQA

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