

Network Camera User Guide



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Chapter I Product Introduction--

Thank you to use wired/wireless IP Camera solution. IPCAM is a electronic equipment which is able to transmit dynamic video stream to all over the world through the network. The user can always monitor the place he wants from anywhere, as long as he is able to connect to Internet.

IP cannera works based on the TCP/IP standard. A WEB server is integrated inside which can support Internet Explorer. And this feature can help you to accomplish online management and maintenance on your device simply, such as remote configuration, remote start-up and firmware upgrade.

You can use the IPCAM monitoring homes, offices, factories, stores, nurseries and etc, simply, conveniently and real-time.

1.1 Hardware/Software requirements:

To use the computer-camera through networks, the minimum hardware requirements of your computer should be met, Pentium III CPU or better, 1GHz or higher frequency; At least 256M memory;

windows xp, windows 7, 2000 or above operation system

Internet explorer version 6.0 or above, IE 8.0 is strongly recommended.

1.2 Product features:

Simple installation: It is very simple to install IP cameras. If you choose wired networking solution, you only need to prepare power and networks connection. If you want to use WIFI wireless connection, only power is a must.

Scope of applications: Apply to homes, offices, enterprises, supermarkets, schools and other public places.

Supporting multiple protocols: Embedded operation system supports the TCP / IP, SMTP (simple mail protocol), HTTP, UPNP, etc.

Simple configuration: Standard Web browser GUI can help users to control and manage the IP cameras through LAN or Internet.

Video Watching and Video Record: Provide concise GUI for

user to watch real-time video stream from anywhere networking connection is available. And the video segments can be recorded on your computer.

Alarm Monitoring: Through external alarm device, the alarm information can be sent to your e-box or your mobile phone. Especially, user can activate motion detection function to detect any movement in the selected area. If any illegal invasion happens, alarm will be raised. Simultaneously, the captured images will be sent to email address specified by user.

Support dynamic DNS: Support Dynamic DNS. Users can access his/her IP cameras easily through DDNS despite that the camera IP changes frequently.

Simple User Authority Management: Setting USER and PASSWORD of the system can help user to protect privacy effectively, meanwhile, users can be authorized with different permission levels to operate the IP camera.

1.3 Packing list:

- IP Camera
- WIFI Antenna(only supply for wireless camera)
- CDROM(include user guide, control, search equipment)
- Power adapter
- bracket



1.4 Interfaces



Audio: Used to connect headphones, monitor the user's voice

ANT: used to connect the antenna

I/O Alarm: 1 and 2 are used to connecte alarm input , closing trigger alarm.3 and 4 are used to connecte the external alarm equipment ,and both of them are long open-type switch.when there is an external alarm,3 or 4 would be closed and will open the external equipment.

DC5V: Used to connect the power adapter.

RESET BUTTON: In the bottom of the camera.If user forget the password,just press this botton for more than 5 seconds,then user can restore to factory settings.



Adjust camera lens:Gently rotate the lens until the image is clear .

Chapter II installation

2.1 Hardware installation

1. Install network connection:

Insert one crystal head of twisted pair cable into the cable slot of NIC(Network Interface Card) , which locates on the back of IP camera. Then, connect the other crystal head of tha cable to the router or switch.

Tips: The length of twisted pair cable should be less than 100 meters, otherwise, the communication will not be stable. If the connection distance exceeds 100 meters, switch relay is recommended.

2. Connect the power

Connect the IP camera with power slot through power cable distributed in the package box.

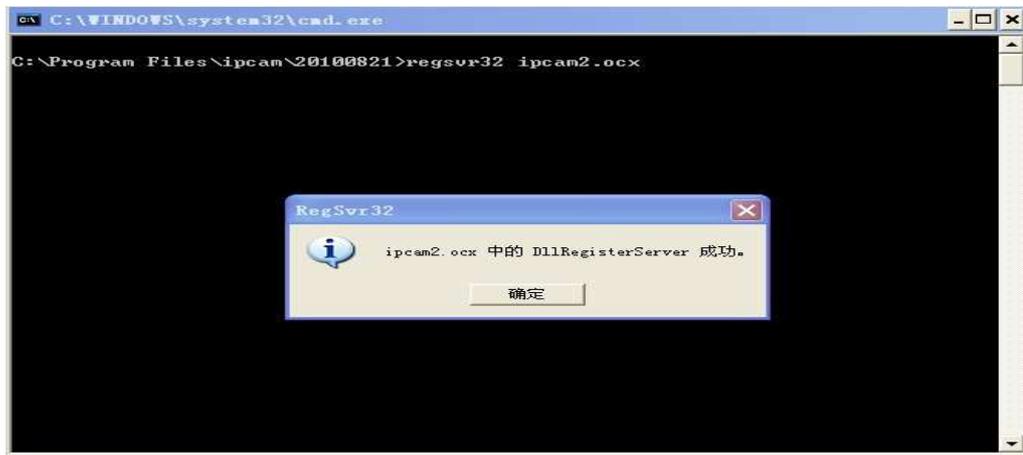
Cautions: Please use the original power adaptor distributed with the camera device, otherwise, it may cause hardware damage.

3. Check the network indicator light

When the camera works, normally the green indicator of the IP camera is on continuously and yellow light flashes.

2.2 Software Installation

Software installation is very simple, you only need to double-click `ocx2.exe` and installation can be finished automatically as shown below.



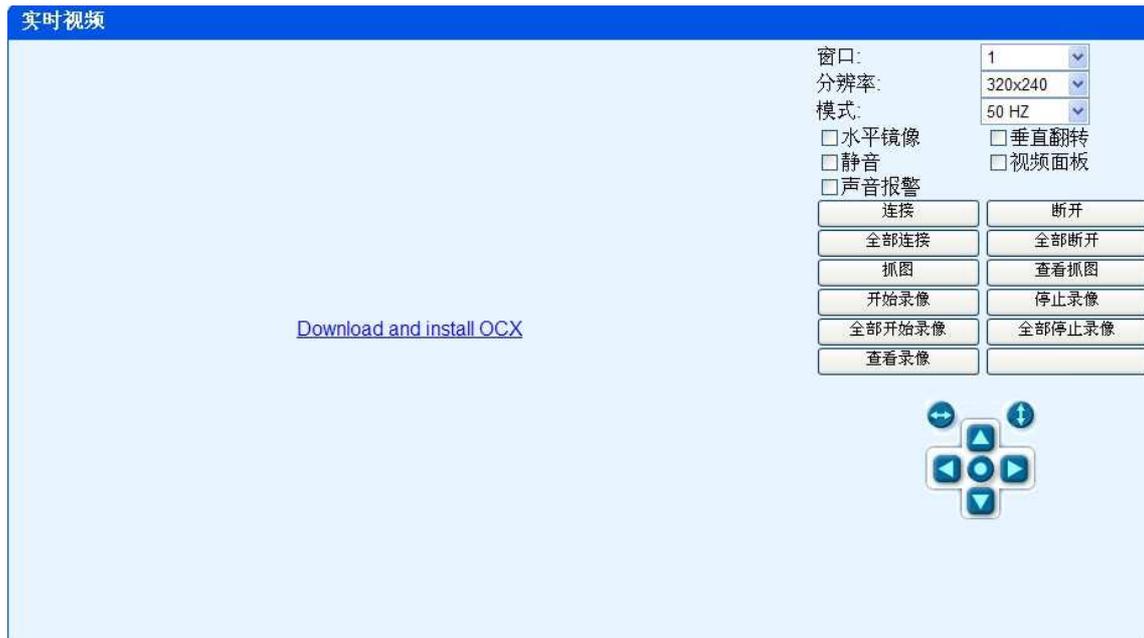
There are two ways to install software.

I: CD-ROM installation

1. Please put the attached CD into the CD-ROM driver in your PC.
2. Double-click `ocx2.exe` and installation can be finished automatically.

II: Download OCX.exe from the networking camera and install the same

1. When the software is not installed in your PC, meanwhile, the camera is connected to the network, you will be prompted to download and install the control software as shown below. You can download the same to any folder you want. After downloading is completed, double-click `OCX.exe` and automatic installation will be implemented. Downloading `OCX.exe` from the network camera is widely used in case that installation CD is not available.



Chapter III Search equipment and log into the network camera

3.1: search ip camera in LAN

NOTES:

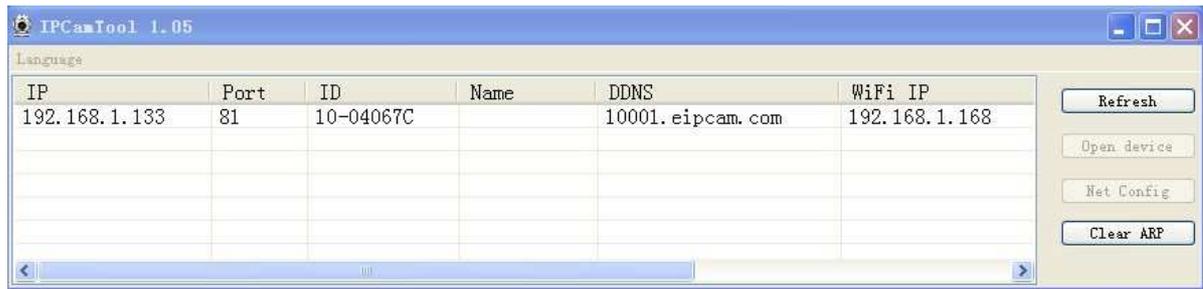
1: Make sure the equipment is properly connected with the network and power.

2: The router must support DHCP (Dynamic Host Configuration Protocol), because dynamic IP addresses obtaining is one of the factory settings of camera. If the device can not get the correct ip address, it will use the default ip address.

3: The camera can not be immediately used when power connection is OK, system initialization will cost more than 20 seconds.

1: Search Equipment

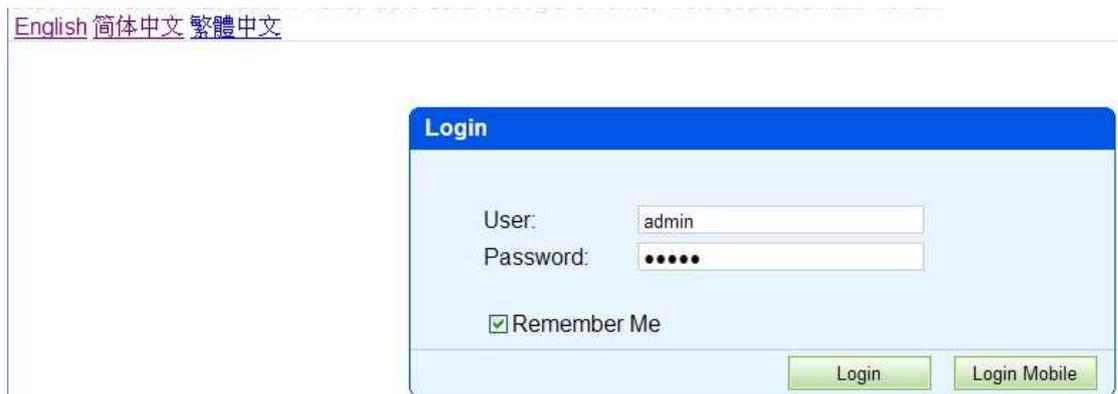
After software installation, please activate the search tools **ipcamtools.exe**. When GUI comes up, please click "refresh" button. The program will search the network cameras, and displays the searched IP address, port number, equipment ID number, device name, the machine's dynamic domain name, the wireless address and MAC address. An example is shown as following figure.



Note: (ipcamtools.exe is only used to search for the LAN IP addresses and port numbers of the cameras. However, the tool is not able to search IP address of the camera as well as the port number in WAN.

2: Login Network Camera

Click on the "open device" or input the IP into the browser in its address field directly to access the login page (for example: <http://192.168.1.92>). As shown

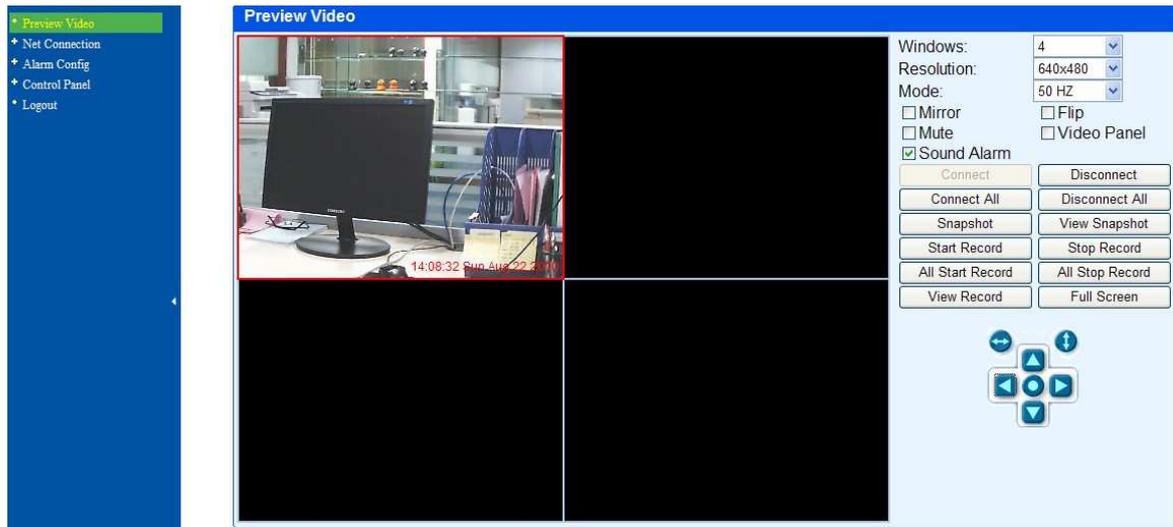


“Login button” is one option to enter the user's computer, and “Mobile phone login” is another option for users who use the smartphone. By using “Mobile phone login”, user can watch the video of network cameras and operate a number of common features of the network camera. When login, user can select the appropriate language version on the upper left corner

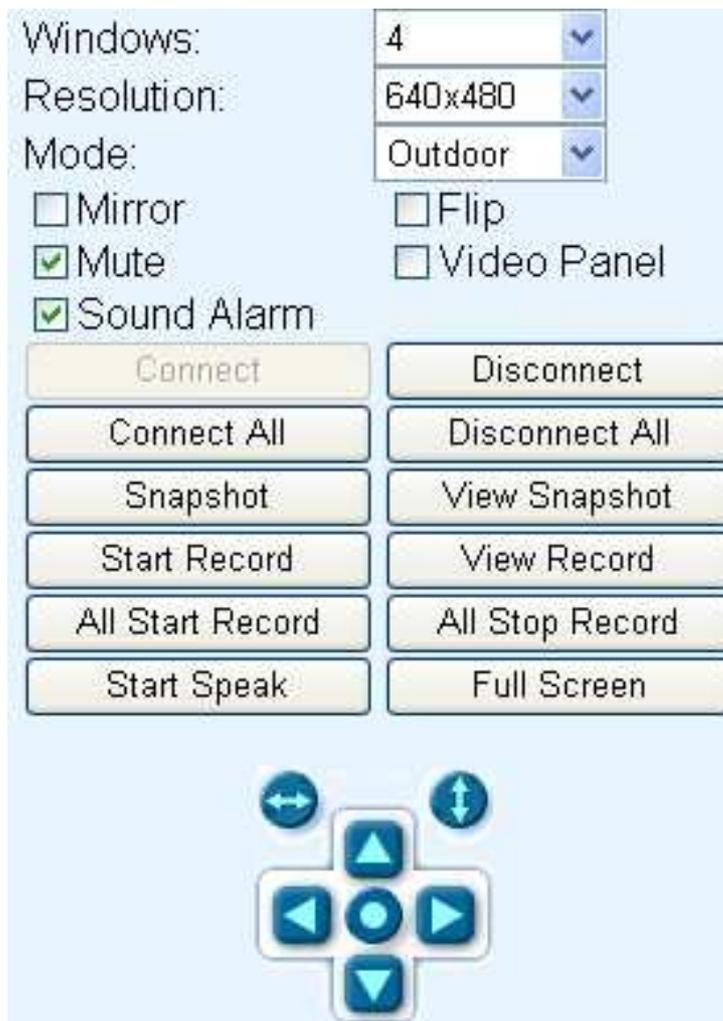
3: user name and password authentication

The default user name and password are both “admin”. For the first login, enter your user name (admin), password (admin) and click on the “Login” button to enter the monitor interface, the user name and password are modifiable. For the security issue, it is strongly recommended to change the password in control panel.

After entering the correct user name and password, real-time images is displayed on the monitor screen.



Chapter IV Video attribute settings and PTZ(Pan/Tilt/Zoom) control operations



4.1 Function Description:

Window: the window is defined as video window number shown in the video region ,the current maximum of which were 100.

Resolution: the size of the currently selected video. Currently supports two sizes: 640x480 and 320x240.

Mode: set the video light mode, and remove the jitter impact of the image as per the electricity frequency. The following three modes are used: 50HZ/60HZ /outdoor model. Generally, indoor mode use 50Hz or 60Hz, outdoor mode should be set as per the real camera working environment.

Vertical flip: the video upside down.

Horizontal flip: Reverse the video.

Mute:Close the sound of the ip camera.

Video Panel:Shortcut function keys will be diplayed on monitor screen,which can take photos, video and realize the function of voice intercom .

Sound Alarm:If selected, when the alarm device is triggered,computer sound alarm.If not, computer is mute.

Connection:Connect the selected device address, and display images in the current window

Disconnect: Disconnect the selected video connection, and stop displaying video. If video recording is ongoing, the operation will stop simultaneously.

Snapshot.: Photograph the selected device and save the photographed image.

View Snapshot: Open image folder to view the pictures.

Start/Stop the video record: Start or stop the video record of the selected device.

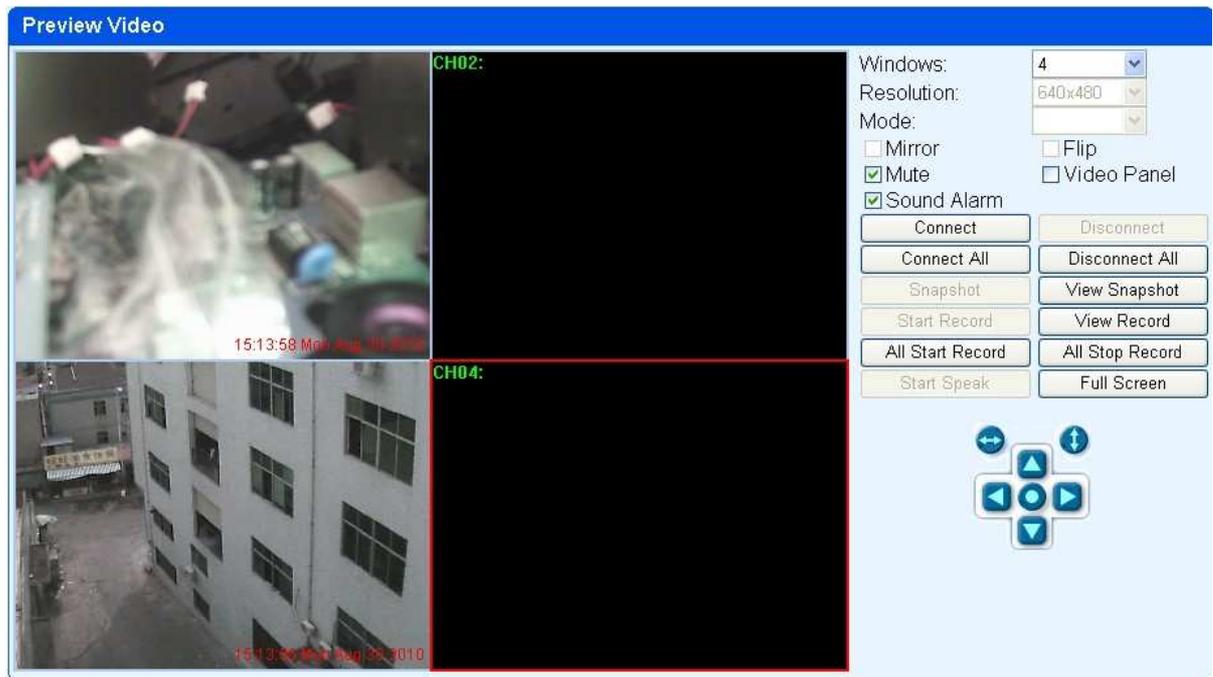
Start/Stop all of the video record: Start or stop the video record of all the connected devices.

Watch the video: Open video folder and view the saved video segments.

Start speak:Used for users who want to talk thought internet.

Fullscreen: Monitor screen is fullscreen, in order to view easily

Video operation interface is shown as follows:



Description: when the window is selected, the border of the window will become red. Double-click to select the screen, and the screen automatically changes to full-screen mode. To return to its original state, please double-click the screen again.



Video panel; Video panel is some shortcut keys to achieve functions , where  is the video shortcut key ,  is the camera shortcut key,  is the monitor shortcut key,  is the voice intercom shortcut key,  havn't defined.

Chapter V System Settings Options

Network camera page setup options are in the far left, when clicking the left arrow, the hidden settings page will be expanded. Click the left arrow, set the options as follows



Functional description of the set-up options:

1: Real-time video

For viewing video, in any case you can click on this button to enter the video mode to watch.

2: Network Connection :

Set the parameters associated with the network connection.

2.1: Wired connection



Wired Connection	
Status:	Connected
MAC Address:	00-10-01-10-28-8E
IP Address Type:	Dynamic IP(get by DHCP) ▼
LAN IP:	<input type="text" value="192.168.1.118"/>
SubNet Mask:	<input type="text" value="255.255.255.0"/>
GateWay:	<input type="text" value="192.168.1.1"/>
DNS Server Type:	Auto(get by DHCP) ▼
Preferred DNS Server:	<input type="text" value="192.168.1.1"/>
Second DNS Server:	<input type="text" value="60.32.18.52"/>
<input type="button" value="Save"/>	

1, to obtain IP address automatically (DHCP):

MAC Address:	00-10-01-10-28-DF
IP Address Type:	Dynamic IP(get by DHCP) ▼
LAN IP:	<input type="text" value="192.168.1.133"/>
SubNet Mask:	<input type="text" value="255.255.255.0"/>
GateWay:	<input type="text" value="192.168.1.1"/>
DNS Server Type:	Static ▼
Preferred DNS Server:	<input type="text" value="202.96.128.86"/>
Second DNS Server:	<input type="text" value="202.96.134.33"/>

Select DHCP, device will automatically obtain the IP, which is not fixed (this feature requires the router to support DHCP protocol, and this feature should be activated).

MAC Address:	00-10-01-10-28-DF
IP Address Type:	Static IP ▼
LAN IP:	<input type="text" value="192.168.1.133"/>
SubNet Mask:	<input type="text" value="255.255.255.0"/>
GateWay:	<input type="text" value="192.168.1.1"/>
DNS Server Type:	Static ▼
Preferred DNS Server:	<input type="text" value="202.96.128.86"/>
Second DNS Server:	<input type="text" value="202.96.134.33"/>

2, using the specified IP address (static IP): To specify the equipment IP, it is required to manually fill in IP address. Fill in relevant information by the Depository and click on the "Save" button. This function of equipment need to restart to take effect.

Gateway settings generally use the default settings, and the device uses the router's IP address as the gateway.

2.2, Wireless Connection

1, the device supports WiFi wireless capabilities. If user's camera supports wireless networking function. After setting up WiFi parameters, such as Password, Authentication parameters, please select "Enable" and restart the device. Then, the user will be able to access the network through a wireless network of cameras. (Wireless settings must be in strict accordance with the password authentication method parameters of the wireless router, otherwise, it can not connect wireless camera

Wireless Connection

WiFi Router	MAC	Channel	Encrypt	Signal
TP-LINK_E71134	00-23-CD-E7-11-34	6	OPEN(NONE)	Very Good
FAST	00-1D-0F-74-CD-2A	6	WPA(2)-PSK(TKIP, AES)	Very Good
ChinaNet-cSmr	00-1E-10-63-DB-23	9	WPA-PSK(TKIP)	Very Good

Status: **Disconnected**
Enable:
WiFi-Router:
Password:
MAC Address: 00-E0-4C-89-05-5C
IP Address Type:
LAN IP:
SubNet Mask:
GateWay:
DNS Server Type:
Preferred DNS Server:
Second DNS Server:

If user want to use the wireless feature, firstly, open **Enable:** , click on , search for your area wireless router; secondly, choose the router name of user itself and fill in the wireless router password and the type of IP address .Generally, user can connect to the router now. Unplug the network cable at this moment, you should find the ip camera. Network camera supports WEP and WPA2 encryption. As the diversity of the router, if

one encryption way is not connected on the router, the user should choose another encryption method.

2.3: Dynamic DNS

The screenshot shows the 'Dynamic DNS' configuration page. It has a blue header with the text 'Dynamic DNS'. Below the header, there are several fields: 'Enable' with a checked checkbox, 'DDNS Provider' with a dropdown menu showing 'eipcam.com', 'Dynamic DNS' with a text box containing '10000.eipcam.com', and 'Update Interval(Minutes):' with a text box containing '10'. Below these fields, there is a status section: 'Status: Fail', 'Update Time: 09-01 11:10:56', and 'Next Update Time: 09-01 11:20:56'. At the bottom right, there is a green 'Save' button.

The device supports third-party's domain name resolution, dynamic DNS of Www.3322.org and www.dyndns.org. Also the equipment comes with a globally unique domain name. User can choose it himself. Generally speaking, users often use .

2.4: upnp settings

Upnp is to realize automatic port mapping function. If the camera is connected to a routers. In order to access to the cameras through WAN, it is required to open a specified port of the router to the camera. (This feature requires router support, and this feature should be open. Without this feature, you need to manually set up port mapping in the router). If the upnp enabled successfully, the below figure will be displayed.

The screenshot shows the 'UPnP' configuration page. It has a blue header with the text 'UPnP'. Below the header, there is a checkbox labeled 'Enable' which is unchecked. Below the checkbox, there is a status section: 'Status: Disabled', 'Update Time: 09-01 11:10:54', and 'Next Update Time: 09-01 11:12:54'. At the bottom right, there is a green 'Save' button.

2.5: Port Management

The screenshot shows the 'Port' configuration page. It has a blue header with the text 'Port'. Below the header, there is a text box labeled 'Port:' containing the number '81'. At the bottom right, there is a green 'Save' button.

This page is used to set the camera's external ports, the default value of 81. If you want to visit the multiple cameras in a same local area network through WAN, in order to distinguish different cameras, each camera needs a different port, such as 81,82, etc. and so on.

Chapter VI alarm settings



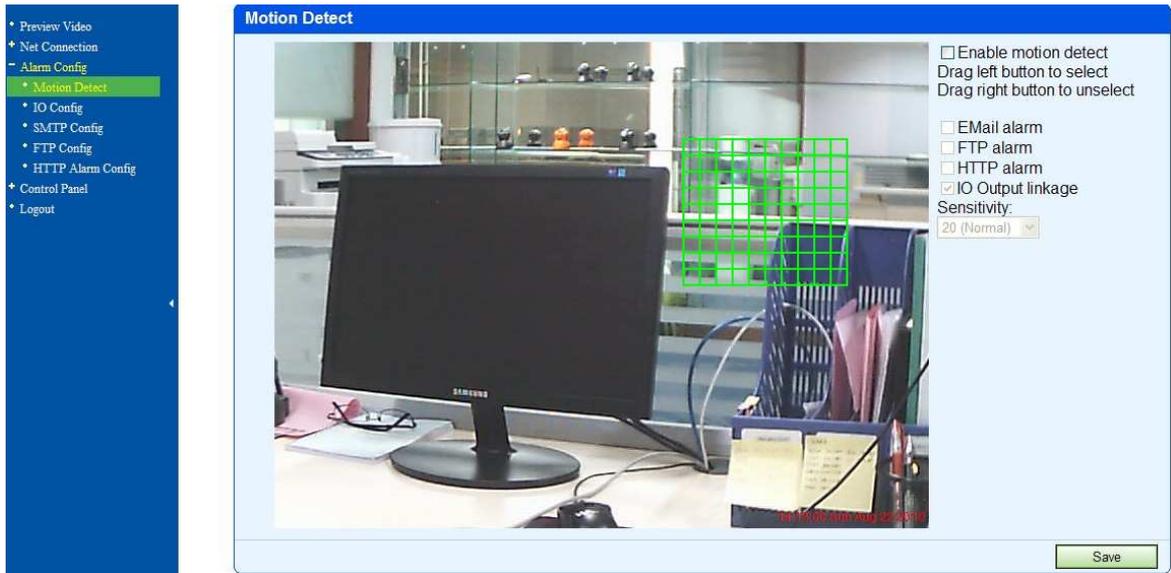
Alarm camera settings are used to set the alarm function of network camera. When external alarm signal or **motion detection** is triggered, alarm will come. The alarm device can be high sound alarm device or sound & light alarms device. If the user has set up e-mail function, fill in the corresponding mailbox address to receive mail. An alarm mail will be sent to the user. Wiring diagram is as follows.

Motion detection is for the user who want to deploy the detected region. when somebody or something break into the detected region, ip camera will sound warning signals and send photos to the e-mail set by user.

When user want to enable the motion detective, holding down the left mouse button on the image, drugging the mouse, and the green part is the selected aera. when somebody or something break into the green aera, ip camera will alarm and trigger according to user's setting.

1: Motion Detection

Enable motion detection: Used to open the mobile detection



Enable E-mail alarm:Used to send photos to the specified mailbox when there is an alarm.

Enable FTP alarm:Used to send photos to FTP specified server. when there is an alarm.

Enable HTTP alarm: Used to send messages to HTTP site when there is an alarm.

Linkage I / O output port: _When motion detection is triggered, the closure alarm output switch and supply electricity for the external alarm device.

Sensitivity:For motion detection sensitivity, the smaller the value is, the higher the sensitivity is. Usually, user use default value. And also sensitivity can be set by user itself.

2:I/O configuration:

Linkage I / O output port: _When external alarm probe is triggered, the closure alarm output switch and supply electricity for the external alarm device.

E-mail alarm:When external input IO alarm probe is closed, it will trigger the alarm message, and send the current photos to the specified mailbox.

FTP: When external input IO alarm probe is closed, it will trigger the alarm message, and send the current photos to the FTP site set by user.

HTTP alarm: When external input IO alarm probe is closed, it will trigger the alarm message, and send the current messages to the HTTP site set by user.

Alarm interval: Trigger the alarm at the set time and it will send photos to specified mailbox.

I/O Port:

Clear timeout alarm automatically: When alarm is triggered, alarm will last for a period of time which is set by user. Alarm will stop and cleared when times out.

Alarm INPUT port is used to connect external alarm detector sensor, for example smoke detector. When abnormal event happens, external detector sensor can trigger alarm signal and transmit the same to IP camera, which will send alarm to user as per the alarm settings. (The external alarm detector sensor connected to IP camera MUST be always-open mode and it will close up when alarm event happens.)

Alarm OUTPUT can be connected to external alarm-making device, for example, tweeter, device which makes alarm audio and alarm flashing light, etc. Voltage output is always-open mode, when abnormal event happens, it will switch off and open the external alarm device.

Mail Configuration:

When there is an alarm, you can send e-mail to the specified mailbox exactly, we set 163 mailbox as an example.

The image shows a web-based configuration form titled "SMTP Config". It contains the following fields and options:

- Server: smtp.163.com
- Port(default: 25): 25
- Sender: send@163.com
- Password: (masked with 7 dots)
- Receiver: receiver@163.com
- My SMTP server need authorization:
- Save button

Server: Used to set the user's mail address.

Port: Used to set the port of mail server, usually it is default values.

Addresser: Used to send the user's mail address.

Password: Used to send the user's mail password.

Addressee: Used to fill in the recipient's email address, when there is alarm ,it will send photos to this mailbox.

My server requires authentication:To select the default FTP configuration:

FTP Config

Server:	<input type="text"/>
Port(Default:21):	<input type="text" value="21"/>
User:	<input type="text"/>
Password:	<input type="text"/>
Folder:	<input type="text"/>

Upload Picture On Schedule Upload Interval(second):

Save

Server:Used to set the user's FTP server address.

Port: User's port of FPT server ,usully it is default values.

Addresser: User' name to longin FTP server.

Password: User' password to longin FTP server.

Folder:Users upload images to FTP server folder .

HTTP Alarm Configuration: When an alarm is triggered, alarm information will be send to the user's HTTP site.Set as follows:

HTTP Alarm Config

URL:

Save

Chapter VII of the control pannel

7.1 System Information: Used to display version information and operating information.

7.2 Event Viewer: for users to view the events of equipment for fault diagnosis.

7.3 device information: Used to set the name of the equipment and the login greeting.

User Config

User Name	Group
admin	Administrator

Create Edit Delete

7.4 User 's Accounts: used to increase the landing of the user, click New, and increase accounts.

新建

用户:

密码:

权限: 访客

保存 取消

Users:the name of the added user

Password:the added password of the user

Permissions: new users can be divided into administrators, operators and guests, administrators have highest authority.

7.5 Anonymous access:In some occasions, if you hope everyone can directly access ipcam ,you can specify a default identity anonymous users to login.

7.6 Action Config: used to configure different users to carry out operations.

Action Config

Operator

PTZ

Video Config

Device Config(Not recommended)

Outer Device(Not recommended)

Guest

PTZ

Video Config

Device Config(Not recommended)

Outer Device(Not recommended)

Save

7.7 Date and time: system time of the equipment.

7.8 outer devices: used for monitoring multi-screen at the same time.Users can also increase the number of network camera with a monitor screen, so it is convenient to manage.Click New, enter into the additional options.

Outer Device

Device Address

Create Edit Delete

Create

Device Address can be IP or DDNS,
for example: 192.168.1.2 or xxx.dyndns.org

Device Address:

Port:

User Name:

Password:

Save Cancel

User input **URL, which can be LAN IP address or domain name** for WAN.

Also needed to input port number ,user name and password.

7.9 PTZ Configuration: used to set the rotation of PTZ, when user choose reverse rotation, the head will follow the arrows to the reverse ditecture, this feature is used to solve the camera when it is **inversion**.

PTZ Config

Horizontal mirror

Vertical mirror

Save

7.10 Local Settings: used to set the video and photo storage path, the user can modify the storage location for their own need.

Local Config

Snap Directory:

Record Directory:

Alarm Config

Enable record

Record Time(Second):

Save

7.11 Restart Equipment: Used to restart equipment when it is needed.

7.12 to restore the factory settings

Click "restore factory settings" will enable the device to restore all settings to factory default.

Note: The factory default settings using DHCP to obtain IP address. After restoring the factory settings, device IP address may be

different from the one before restoration. Please use the search tool to search for equipment. And obtain the corresponding IP.

7.13 Download Ocx control :Used for user to download and install Ocx control.

7.14 Language: Used to select the appropriate language version.

7.15 update the software: Used to update the software version

7.16 Update website: Used to update the version of the page

Chapter VIII Logout

Used to logout and re-login the device.

Chapter IX How to Access IP camera via WAN(Wide Area Network)

Tips:

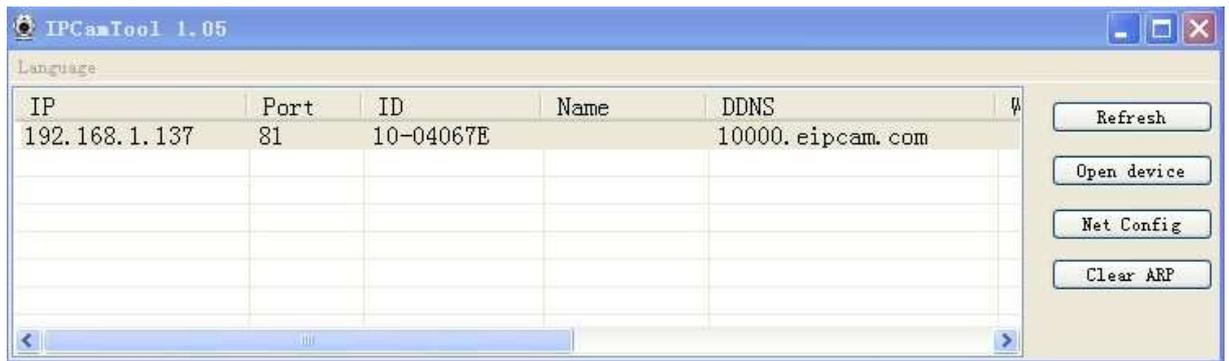
DDNS: Dynamic DNS, also called as dynamic domain name, is used to handle the problem that user's device doesn't have fixed IP while accessing Internet. With assist of DDNS, user can connet to his/her IP camera directly via DDNS.

If user wants to access his/her IP camera via WAN, two conditions, mentioned as follows, must be met.

1. User knows the WAN IP address or domain name of the IP camera.
2. If IP camera connects to a router, the corresponding mirror port of rounter must be set for IP camera, so that user can access the IPCam located in LAN through WAN.

Most users don't have fixed IPs. Every time when the device connects with Internet, networking service operator allocates a dynamic IP to the device. If the connection breaks and rebuilds, a new IP will be allocated again. Normally, user doesn't know the IP of device. DDNS feature can overcome this problem. As long as user knows the dynamic domain name, he/she is always able to access his/her networking device.

For user's convenience, IP camera supports DDNS feature. Each IP camera has a unique global domain name, which is marked on device body. Also, user can obtain the domain name via IPCam tools. Please refer the figure attached below.



If user wants to visit domain, he/she just needs to do port mapping on router . Then, user can direct access to the domain name, such as, <http://12139.eipcam.com:81/>. 81 is the port number of device.

The device also supports third-party domain name resolution, currently supports www.3322.org and www.dyndns.org. If users need a third party domain solution, he/she can access the appropriate site and apply for the dynamic domain. Then, fill the applied domain information in the camera.

Next, we introduce how to do port mapping on router. Two methods are available.

1. Mapping port automaticly via Upnp on router.
2. Establish virtual server via setting router.

If user select No.1 solution, he/she should ensure the router suport Upnp protocol, and enable Upnp port mapping feature, You can access your IP Camerar through WAN after finish setting up dynamic DNS domain name and port mapping.

Now, enjoy please.

Thank you for reading the manual.