

# Return it to us...

If you'd like to exchange your purchase for another, place a separate order through [www.NoteMaker.com.au](http://www.NoteMaker.com.au), or call +61 3 9329 3717 to place your order over the phone, and return the previous ordered item(s) to us for a refund.

Products purchased from NoteMaker automatically include a 45 day refund/exchange option (this excludes sale/discount items/bulk purchases). If the item you ordered is not quite what you had in mind, you can return it for an exchange/refund, minus the shipping costs, within 45 days of date of purchase. We will recover the raw cost of postage, even if your order was sent with a free postage offer.

All returned items need to be in perfect unused condition complete with original packaging. You should include a copy of your order form. Should the product not be in original condition, please contact us before returning it. There is a \$15.00 service and repacking charge for any returned items not in original unopened condition.

If the return is a warranty or incorrect delivery, you must also complete this form - contact us before returning the goods and we will provide a free reply paid address.

Simply fill in the details below to help us process your return.

<b>Name:</b>	
<b>Email address:</b>	
<b>Telephone:</b>	
<b>Order number:</b>	
<b>Items to be returned</b>	1. 2. 3. 4.
<b>What is your reason for return?</b> Help us to serve you better	

We recommend that you return your unwanted items using registered post or courier. We will not be held responsible if returned items are lost in transit.

Please send your return to  
NoteMaker  
PO Box 201  
North Melbourne, VIC, 3051  
Australia